

Our Staff

Our Cape Access e-Centre Manager and Trainer help run the services and training you might need. The e-Centre staff are trained and properly certified to give you good support and accredited training.

e-Centre Services

Cape Access gives members training in basic ICT skills; access to government services and information; effective communication with government; access to online services; access to important information around new business opportunities; jobs and to transact online with government and business. You and your community, organisation or business can now be connected to other communities within the province, around South Africa and the world.

ICDL Core training course offered at e-Centres

- Basic concepts of IT
- Using a computer and managing files
- Word Processing
- Spreadsheets
- Databases
- Presentations
- Information and Communication



Cape Access Partners

- Western Cape Government (WCG)
- Library Business Corners (LBC)
- Municipalities
- Microsoft
- International Computers Driver's Licence (ICDL)

The Cape Access Programme is built on valuable partnerships. These partnerships are based on a shared commitment to:

- Collaborate on the establishment, maintenance and use of Cape Access e-Centres to help make sure that the public has access to free ICT services that include internet, productivity tools (Word, Excel, Powerpoint), e-mail and ICT training opportunities.
- Develop and implement suitable ICT initiatives and projects which will help speed up the development and adoption of useful ICTs in the Western Cape.
- Maximise each e-Centre's potential to improve digital literacy in communities and to provide access to government information and services.
- Recognise and collaborate with community structures that were established through the Cape Access programme to govern the e-Centres and to promote and mobilise the use of ICT at a local community level.

To find your nearest Cape Access e-Centre

Visit: <http://www.westerncape.gov.za/capeaccess/>

or

Call: 0860 142 142



"The number of people joining the digitally excluded group will continue to increase if the different spheres of government do not collaborate to improve access to ICTs, information and services."
(United Nations, 2010)



Western Cape
Government



Cape Access

Through the Cape Access programme the WCG provides you with access to ICT's, internet and e-skills development programmes, thereby opening up a world of opportunities.

Information and communication technologies (ICT) include computers, cell phones, the internet and the worldwide web. Access to ICTs and your new skills to use ICTs are important to help economic and social development in the Western Cape. This is critical to prepare you and all citizens for the demands of the formal and informal labour market; personal and community development and opportunities to be part of the whole world outside where you live.

The lack of access to ICTs, especially in rural areas, makes the digital divide worse. This can limit your access to government information and services and to valuable skills development, jobs and business opportunities.

The Cape Access Programme is the Western Cape Government's (WCG) project to help citizens access ICTs and increase digital literacy within poorer and disadvantaged communities. It provides free ICT training and access to e-mail facilities and the Internet for members. Cape Access helps to empower poorer communities to tackle the challenges of poverty better than before.

Our e-Centres

The Cape Access project has more than 36 e-Centres with 6-12 computers each and free internet and computer access. The e-Centres are mainly in public libraries, Thusing Centres and schools. These e-Centres are based in poor and marginalised rural areas and can be used by anyone who becomes a member of Cape Access.



Cape Access

e-Centre computer sessions are free of charge for 45 minutes per person per day. The staff help members to set up and use e-mail, the internet and computer programmes. Cape Access members are allowed to print up to ten pages daily.

Each computer provides typical productivity tools (such as Word, Excel, Powerpoint, e-mail) for you to learn and use and access to the worldwide web or internet.



How your local Cape Access e-Centre can benefit you:

E-Skills

- ICT Training is provided in basic computer skills
- Free access to e-mail facilities and the Internet
- Free accredited training in word processing, spreadsheet presentations, etc.

Government information and services

- Access to government information
- Communicate with government
- Safely file SARS tax returns; pay municipal accounts, licenses and fines

Education

- Research information for school, college and university projects
- Access to schools curriculum material
- Apply to universities and access distance learning institutions and materials
- Type and print school projects

Business

- Find tender information
- Research business opportunities and financing information
- Market your products and services online
- Type new business plans

Sports

- Linking online with larger sports clubs
- Download training programmes
- Type club newsletters, meeting agendas and minutes

Employment (jobs)

- Search for job-opportunities and apply online
- Type and print your Curriculum Vitae (CV)
- Communicate with prospective employers

Transacting with Businesses

- Purchase/order goods online
- Perform Internet banking