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*Office of the Executive Mayor*

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## **Business Owners and Employers in George**

Dear Business Owner/Employer

### **APPEAL FOR UNDERSTANDING REGARDING EMPLOYEE DELAYS DUE TO ROAD UPGRADES**

As you may be aware, the George Municipality is currently undertaking extensive road upgrade projects across various parts of the city, including Pacaltsdorp, Thembalethu, Rosemoor, and George Industria. While these improvements will bring long-term benefits, including safer roads, better pedestrian accessibility, and enhanced public transport services, we recognize the immediate inconvenience they are causing to businesses and residents alike.

One of the significant challenges stemming from these projects is increased traffic congestion, road closures, and unavoidable delays, which are affecting daily commuting times. This has had a particular impact on employees who rely on both private vehicles and public transport to get to work on time.

We understand that punctuality is crucial for business operations, and we do not take these disruptions lightly. However, we kindly appeal for your patience and understanding in dealing with employees who may arrive late due to circumstances beyond their control. The delays are especially affecting commuters from Pacaltsdorp, where major upgrades are occurring simultaneously on three key routes.

To assist with managing these delays fairly, we recommend the following measures:

- Employers may verify public transport delays by contacting the GO GEORGE Call Centre at 0800 044 044.
- Employees using GO GEORGE can present their bus ticket receipts, which indicate their boarding times, as proof of their efforts to arrive on time.
- Where possible, consider flexible working hours or a grace period during peak construction phases.

We assure you that the Municipality and its contractors are working diligently to complete these projects as efficiently as possible. The expected completion of some key routes, such as Protea Road, is set for June 2025, while others are scheduled for mid-2026. These improvements will significantly enhance mobility and accessibility in George, benefiting businesses, employees, and the broader community in the long run.

We appreciate your cooperation and empathy in this matter. If you require any further information regarding the roadworks or traffic management plans, please do not hesitate to contact us.

Thank you for your support in making George a better place for all.

Sincerely,



**ALD JACKIE VON BRANDIS**  
**EXECUTIVE MAYOR**