



Edition 82 JUNE 2026

# APPROVED TARIFFS 2026/2027 GOEDGEKEURDE TARIIEWE 2026/2027

In order to maintain a funded budget, the following average increases in municipal revenue from tariffs will take effect from 1 July 2026. These increases are necessary to ensure the continued delivery of quality services to the residents of George.

Ten einde 'n befondsde begroting te handhaaf, sal die volgende gemiddelde verhogings in munisipale inkomste uit tariewe vanaf 1 Julie 2026 in werking tree. Hierdie verhogings is noodsaaklik om die volgehoue lewering van gehalte dienste aan die inwoners van George te verseker.

Approved Tariff Increase Goedgekeurde Tariefverhoging		
Category / Kategorie	Prior Year Budget 2025/26 Vorige Jaar Begroting 2025/26	Current Budget Year 2026/27 Huidige Begroting Jaar 2026/27
Property Rates   Eiendom Tariewe	5.50%	3.70%
Electricity (NERSA)   Elektrisiteit (NERSA)	10.90%	7.88%
Water	6.00%	3.70%
Sanitation   Sanitasie	5.50%	3.70%
Refuse   Riool	6.00%	3.70%
Other (general increase   Ander (algemene verhoging)	5.00%	3.70%



George Municipality WhatsApp Channel

Want real-time updates on water outages, electricity interruptions, roadworks or emergency alerts?

Join our official WhatsApp Channel - it's the fastest and easiest way to stay informed!

- Direct updates - no clutter
- Service delivery info when you need it most
- Essential news, alerts and notices straight to you phone
- No need to ask around - get it from the source



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ANNUAL MUNICIPAL TARIFF INCREASE

# GO GEORGE fares from 1 July 2026

## New trip prices:

- **10 or more trips: R13.90 per trip**  
(45c increase and your best buy)
- **2-8 trips: R15.45 per trip**  
(65c increase)
- **Single trip: R18.50 per trip**  
(60c increase)

## Smart Card price:

- **R45** for first-time buyers, including **2 free, preloaded trips** when they present a valid form of ID.
- **R45** for new cards without ID and replacement cards

**BEAT THE PRICE INCREASE!  
TOP UP BEFORE 1 JULY AT  
THE OLD PRICE AND SAVE!**

Trips on the Smart Card NEVER EXPIRE and are still valid after the increase.



Call Centre: 0800 044 044  
info@gogeorge.org.za | www.gogeorge.org.za  
GoGeorgeZA



## Valuation Roll

The General Valuation Roll is a document containing the municipal valuations of all the registered properties within the boundaries of the Greater George municipal area and is used to calculate the rates that property owners are required to pay. You are able to object to your property valuation during the objection period.

### About general valuations

The General Valuation Roll gives the market value of a property on a certain date. It applies to residential agricultural and commercial properties and is used to calculate the monthly rates that property owners are required to pay for services such as street lighting, parks, libraries, fire services, etc..

### General valuation roll process

The valuation of an estimated 55 000 properties in the greater George area commenced as part of the General Valuation process of the George Municipality.

The George Municipality uses a service provider, DDP Valuers (Pty) Ltd that uses an array of information-gathering methods including analyzing aerial photographs, site visits and neighborhood drive-throughs currently. **DDP Property Valuers will make contact with businesses and residents via email and telephonically as the appointed municipal service provider.**

The final General Valuation Roll will be published for comment. The period for public inspection and objection will be advertised timeously. The General Valuation Roll will be implemented on 1 July 2027.

**For more information contact: George Municipality Valuations on 044 801 9111 or visit the [www.george.gov.za](http://www.george.gov.za)**

## Waardasierol

Die Algemene Waardasierol is 'n dokument wat die munisipale waardasies van alle geregistreerde eiendomme binne die grense van die Groter George Munisipale Gebied bevat. Dit word gebruik om die eiendomsbelasting (tariewe) te bereken wat eiendomseienaars moet betaal. U kan gedurende die beswaartydperk beswaar aanteken teen u eiendomswaardasie.

### Oor algemene waardasies

Die Algemene Waardasierol weerspieël die markwaarde van 'n eiendom op 'n bepaalde datum. Dit is van toepassing op residensiële, landbou- en kommersiële eiendomme en word gebruik om die maandelikse tariewe te bereken wat eiendomseienaars betaal vir dienste soos straatbeligting, parke, biblioteke, brandweerdienste en ander munisipale dienste.

### Algemene waardasierolproses

Die waardasie van ongeveer 55 000 eiendomme in die Groter George-gebied het begin as deel van die George Munisipaliteit se Algemene Waardasierolproses.

Die George Munisipaliteit maak gebruik van 'n diensverskaffer, DDP Valuers (Edms.) Bpk., wat verskeie inligting-sinsamelingsmetodes gebruik, insluitend die ontleiding van lugfoto's, terreinbesoeke en deurry-inspeksies van woonbuurte. **DDP Property Valuers, die aangestelde munisipale diensverskaffer, mag besighede en inwoners per e-pos of telefonies kontak as deel van die waardasierolproses.**

Die finale Algemene Waardasierol sal vir openbare kommentaar gepubliseer word. Die tydperk vir openbare inspeksie en besware sal betyds geadverteer word. Die Algemene Waardasierol sal op 1 Julie 2027 in werking tree.

**Vir meer inligting, kontak die George Munisipaliteit se Waardasie-afdeling by 044 801 9111 of besoek [www.george.gov.za](http://www.george.gov.za).**

Category of property	Cent amount in the Rand rate determined for the relevant property category
Residential property	1: 0.006780
Business and Commercial property	1: 0.013557
Industrial property	1: 0.013557
Mining property	1: 0.013557
Agricultural property	1: 0.001695 (75% rebate included in tariff as prescribed)
Public Service Infrastructure property (PSI)	1: 0.001695 (75% rebate included in tariff as prescribed)
Public Benefit Organisation property (PBO)	1: 0.001695
Public Service Purpose property	1: 0.013557
All Vacant properties	1: 0.013557

Kategorie van Eiendom	Sent in die Rand bedrag vasgestel vir die betrokke eiendom kategorie
Residensiële Eiendom	1: 0.006780
Besigheid en Kommersiële Eiendom	1: 0.013557
Industriële Eiendom	1: 0.013557
Mynbou Eiendom	1: 0.013557
Landbou Eiendom	1: 0.001695 (75% korting ingesluit in tarief soos voorgeskryf)
Openbare Dienste Infrastruktuur Eiendom (PSI)	1: 0.001695 (75% korting ingesluit in tarief soos voorgeskryf)
Publieke Voordeel Organisasie Eiendom (PBO)	1: 0.001695 (100% korting)
Publieke Diens Doeleindes Eiendom (Staat)	1: 0.013557
Residensiële Vakante Eiendom	1: 0.013557

## EXEMPTIONS, REDUCTIONS AND REBATES / UITSLUITINGS, VERMINDERINGE EN KORTINGS

### Residential Properties:

For all residential properties, the municipality will not levy a rate on the first R230 000 of the property's market value. The R230 000 is inclusive of the R15 000 statutory impermissible rate as per section 17(1)(h) of the Municipal Property Rates Act.

### All owners of residential properties, used for residential purposes, are entitled to:

- ◆ a rebate of 40% on the property rates on such properties, if their total income as defined in the Municipality's Property Rates Policy is less than R198 000 per annum (R16 500 pm) (10% increase in rebate); or
- ◆ a rebate of 20% on the property rates on such properties, if their total income as defined in the Municipality's Property Rates Policy is R198 000 or more per annum but less than R217 800 per annum (R18 150 pm) (10% increase in rebate); or
- ◆ A rebate of 40%, up from 35% of property rates will be applicable to **Pensioners** earning up to R429 000, up from R390 000 per annum, on the first of the first R2 475 000 of the property (up from R2 250 000). This will apply to persons over the age of 65 years for their single primary residence.

### Residensiële Eiendomme:

Die munisipaliteit vorder nie belasting op die eerste R230 000 van die markwaarde van die eiendom. Die R230 000 sluit in die R15 000 statutêre ontoelaatbare belasting soos per gedeelte 17(1)(h) van die Munisipale Eiendomsbelasting Wet.

### Alle eienaars van residensiële eiendomme wat vir residensiële doeleindes gebruik word, is geregtig op:

- ◆ 'n Korting van 40% op eiendomsbelasting op sodanige eiendomme, indien hul totale inkomste, soos omskryf in die Munisipaliteit se Eiendomsbelastingbeleid, minder as R198 000 per jaar (R16 500 per maand) is (10% verhoging in korting); of
- ◆ 'n Korting van 20% op eiendomsbelasting op sodanige eiendomme, indien hul totale inkomste, soos omskryf in die Munisipaliteit se Eiendomsbelastingbeleid, R198 000 of meer per jaar is, maar minder as R217 800 per jaar (R18 150 per maand) (10% verhoging in korting); of
- ◆ 'n Korting van 40%, verhoog vanaf 35%, op eiendomsbelasting sal van toepassing wees op **pensioenarisse** wat tot R429 000 per jaar verdien, verhoog vanaf R390 000 per jaar, op die eerste R2 475 000 van die waardasie van die eiendom, (verhoog vanaf R2 250 000). Hierdie korting sal van toepassing wees op persone ouer as 65 jaar, en slegs ten opsigte van hul enkele primêre

# INDIGENT SUPPORT / DEERNIS ONDERSTEUNING

The standard application process will remain in effect, and all other qualifying criteria will still apply. Pensioners who meet the qualifying criteria will receive valid indigent status for a period of three (3) years from the approval date and will not be required to reapply annually.

- ◆ The income threshold for full support (Level 1) has increased from **R6,000 to R9,680 (4 x SASSA as from 1 July 2026) per month.**
- ◆ The **Level 2 category** has been adjusted for households with an income between R9,681 and R14,520 (6 x SASSA as from 1 July 2026) per month.
- ◆ **Level 2 households will receive a 50% subsidy** on refuse removal, sewerage, property rates, and water basic on property valued at R230 000.
- ◆ **An additional 10 kWh free electricity units have been approved**

Die standaard aansoekproses sal van krag bly, en alle ander kwalifiserende kriteria sal steeds van toepassing wees. Pensionarisse wat aan die kwalifiserende kriteria voldoen, sal geldige deernisstatus ontvang vir 'n tydperk van drie (3) jaar vanaf die goedkeuringsdatum en hoef nie jaarliks weer aansoek te doen nie.

- ◆ Die inkomsterempel vir volle ondersteuning (Vlak 1) het gestyg van **R6 000 tot R9 680 (4 x SASSA vanaf 1 Julie 2026) per maand.**
- ◆ **Die Vlak 2-kategorie** het gestyg vir huishoudings met 'n inkomste tussen R9 681 en R14 520 (6 x SASSA vanaf 1 Julie 2026) per maand.
- ◆ **Vlak 2-huishoudings sal 'n 50%-subsidie** ontvang op vullisverwydering, riool, eiendomsbelasting en die water basiese tarief mits die eiendom minder as R230 000 werd is.
- ◆ **'n Bykomende 10 kWh gratis elektrisiteitseenhede is goedgekeur.**

Service Subsidy	Indigent Level 1 Support (100%)	Indigent Level 2 Support (50%)
<b>Criteria:</b>	Household Income: R0 – R9 680	Household Income: R9681 – R14 520
<b>Electricity:</b>	80 kWh free units	No free units + 50% of Basic Charge
<b>Water:</b>	6kl free + 100% of Basic Charge	6kl free + 50% of Basic Charge
<b>Refuse</b>	100% of Basic Charge	50% reduction in Basic Charge
<b>Sewerage</b>	100% of Basic Charge	50% reduction in Basic Charge
<b>Property Rates</b>	Rebate: R230 000 on valuation	Rebate: R230 000 on valuation
<b>Total subsidy:</b>	<b>Value: R1 524.30 per month</b>	<b>Value: R776.95 per month</b>

# CREDIT CONTROL | KREDIETBEHEER

## Approach as of July 2025 | Benadering vanaf Julie 2025

- ◆ **Sliding scale** of 55% and 65% Arrears debt on pre-paid (PPM) vending system | Glydende skaal van 55% en 65% agterstallige skuld op die voorafbetaalde (PPM) verkoopsstelsel
- ◆ SMS/email reminders of arrears amounts payable | SMS-/e-pos-herinnerings van agterstallige bedrae wat betaalbaar is
- ◆ **Not blocked** for normal arrears account debt | Nie geblokkeer vir normale agterstallige rekeningskuld nie
- ◆ Normal process includes arrangements, legal handovers | Normale proses sluit betalingsreëlings en regsoorhandigings in
- ◆ Only blocked after 14-notice period – **only** in special cases \ Slegs geblokkeer ná die 14-dae-kennisgewingstydperk – slegs in spesiale gevalle
- Tampering with prepaid meter / Peuter met die voorafbetaalde meter
- Legal issues on account / Regskwessies op die rekening
- No access to premises—repeatedly / Herhaaldelike geen toegang tot die perseel
- Meter verification (audit / verifications) / Meterverifikasie (oudits / verifikasies)
- No and Low consumption pattern in past 12 months / Geen- of lae-verbruikspatroon gedurende die afgelope 12 maande

Sliding Scale – Recovery Through Prepaid Vending	% of Electricity Purchase Deducted to Pay Arrears Account Debt
Household in arrears between 30 days and 60 days	55%
Household in arrears between 60 days and 90 days	65%

## Level 2B Water Restrictions Frequently Asked Questions (FAQ) | Vlak 2B-waterbeperkings: Gereelde Vrae (GV)

**George Municipality has published an updated Frequently Asked Questions (FAQ) document as part of its ongoing Water Conservation Campaign. | George Munisipaliteit het 'n opgedateerde dokument met Gereelde Vrae (GV) gepubliseer as deel van sy voortgesette Waterbesparingsveldtog.**

The FAQ provides clear information on the current water situation, the recently eased Level 2B Water Demand Management Measures, and the lifting of Level 3 Emergency Water Tariffs. | Die dokument verskaf duidelike inligting oor die huidige watersituasie, die onlangs verslape Vlak 2B-waterverbruiksbestuursmaatreëls, asook die opheffing van die Vlak 3-noodwatertariewe.

The document also explains why certain restrictions remain in place despite the recent recovery of dam levels and outlines how residents, businesses, and institutions can continue using water responsibly to protect George's long-term water security. |

Die dokument verduidelik ook waarom sekere beperkings steeds van krag bly ten spyte van die onlangse herstel in damvlakke, en sit uit een hoe inwoners, besighede en instellings water steeds verantwoordelik kan gebruik om George se langtermyn-watersekerheid te beskerm.

**Residents, businesses, media, and stakeholders are encouraged to read the full FAQ here | Inwoners, besighede, die media en ander belanghebbendes word aangemoedig om die volledige dokument hier te lees | For more information on water restrictions and water-saving tips, visit | Vir meer inligting oor waterbeperkings en wenke om water te bespaar, besoek**

🔗 All three languages: [https://www.george.gov.za/george-document/gm-2b-water-restrictions-english\\_afrikaans\\_isixhosa/](https://www.george.gov.za/george-document/gm-2b-water-restrictions-english_afrikaans_isixhosa/)



George  
Munisipaliteit



# 2B WATERBEPERKINGS

## Die onmiddellike maatreëls wat nagekom moet word in George-stadsgebied:

- 1 Meganiese of outomatiese besproeiings-/besproeiingstoestelle of sprinkelstelsels vir tuine word verbied.
- 2 Tuine kan enige tyd met 'n emmer natgemaak word.
- 3 Tuine mag slegs binne gespesifiseerde tydraamwerke met 'n hand-/tuinslang natgemaak word.

*Van 1 September tot 30 April:* 18:00 tot 20:00

*Van 1 Mei tot 31 Augustus:* 17:00 tot 19:00

*Vir aftree-oorde en fasiliteite:* 16:00 tot 18:00 deur die jaar

Gelyke genommerde huishoudings: **Maandae en Donderdae**

Ongelyke genommerde huishoudings: **Dinsdae en Vrydae**

- 4 Die besproeiing of natmaak van alle sportvelde is verbode. Vrystelling geld slegs vir gholfbaan-setperke, rolbalbane, en krieketvelde daaglik tussen 19:00 – 21:00.
- 5 Die was van voertuie met 'n tuinslang, behalwe deur formele kommersiële ondernemings, is verbode.
- 6 Die skoonmaak van ENIGE buite-oppervlakte deur middel van drinkbare water is verbode.
- 7 Die volmaak van swembaddens is verbode.
- 8 Waar eie water uit 'n boorgat of reservoir gebruik word, moet "EIE WATER"-borde vertoon word.
- 9 Vrystelling kan voor aansoek gedoen en oorweeg word, kontak asseblief 044 801 9354.

**Oortredings van die Waterbeperkings kan by 044 801 6350 aangemeld word.**

## RAPPORTEER

alle waterlekkie by ons

by 044 801 9262/66 of N/u 044 801 6300





George  
Municipality



# 2B WATER RESTRICTIONS

EVERY DROP COUNTS

## The immediate measures to follow in the George city area:

- 1 Mechanical or automatic irrigation/watering devices or sprinkler systems for gardens are prohibited.
- 2 Gardens may be watered at any time using a handheld bucket.
- 3 Gardens may be watered using a handheld garden hose only within specified time frames.  
*From September 1 to April 30:* 18:00 to 20:00  
*From May 1 to August 31:* 17:00 to 19:00  
*For retirement villages and facilities:* 16:00 to 18:00 throughout the year  
Even numbered households: **Mondays and Thursdays**  
Uneven numbered households: **Tuesdays and Fridays**
- 4 The irrigation or watering of all sport fields is prohibited. Exemption applies only for golf course greens, bowling greens and cricket pitches, daily between 19h00 – 21h00.
- 5 The washing of vehicles using a hosepipe / mechanical means, except by a formal commercial enterprise, is prohibited.
- 6 The cleaning of ANY outside surface area by means of potable water is prohibited.
- 7 The filling of swimming pools is prohibited.
- 8 Where own water from a borehole or reservoir is used, "OWN WATER" signage must be displayed.
- 9 Exemption can be applied for and considered, please contact 044 801 9354

**Contraventions of the Water Restrictions can be reported on 044 801 6350.**

# REPORT

all water leaks

**044 801 9262/66 or A/H 044 801 6300**

