



**Final Draft User Document:
Revised Symbols and Warrants for
Tourism Signing**

as prepared by the
Tourism Symbol Work Group,
commissioned by the
Route Numbering & Road Traffic Sign Committee,
National Department of Transport

**Volume 2, Chapter 4
Symbol Grouping & Warrants**

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Information

1. **The aim of this document is to act as an interim user document UNTIL the SARTSM manual updates are available – then this document will become void.**
2. All the relevant revised pages for the hardcopy SARTSM manual is available in .PDF format from National Department of Transport;
3. The contents of this user document is a summary of the **Revised Symbols and Warrants for Tourism Signing** in Volume 2, Chapter 4 and Volume 4, Chapter 7 of the South African Road Traffic Signs Manual (SARTSM);
4. Volume 2, Chapter 4 (tourism) must be read in conjunction with Volume 2, Chapter 9 (local destination);
5. The following subsections were combined:

Volume 2

↳ **Chapter 9**

↳ **Subsection 9.5.11**

↳ **Level 1, 2, & 3 Warrant Criteria: Tourist Attractions: All Groups**

is now incorporated in the contents of

Volume 2

↳ **Chapter 4**

↳ **Subsection 4.6.3 on page 4.6.1;**

6. Where templates for new symbol are used for the first time, special attention must be given not to disturb the aspect ratio in terms of the d-factor: height vs width;
7. Some tourism symbols were amended in design and some new symbols were introduced;
8. All warrants were revised, in some cases some warrants were combined with similar types of symbols and in other cases the number of warrants for a specific symbols were increased and or decreased to protects the integrity of the symbol;
9. The numbering of symbols was also changed to follow chronologically to prevent gaps between numbering;
10. The status of some symbols was changed from Tourism to Local Destination to be more in line with description and definition.
11. Print this user document preferably in colour to default paper size of A4.

4.6 SYMBOLS AND WARRANTS

4.6.1 General

1. The symbols presented in this section have all been through an approval process whereby an assessment has been made of their appropriateness and legibility. Only symbols approved by the COTO Route Numbering and Road Traffic Signs Committee (RNRTSC) shall be used and preference will be given to signs having a **generic use**, rather than a uniquely individual use.
2. For preference to the use of symbols, logos and names refer to Vol 2 Chapter 21 - Branding on Tourism Road Traffic Signs.
3. In the following warrants, when a distance warrant from the nearest numbered route is quoted, the facility may be signed from the nearest numbered route. In general terms, other facilities will first be signed at a more local level from a road lower in the road hierarchy.
4. If a facility lies beyond the distance warrant limit this does not preclude the facility from being signed from a lower order road.
5. Subject to compliance with other warrants, facilities may also be signed on numbered routes when they take direct access from the route.

(v) facilities within an urban context should conform to the relevant Urban Guidance Signing Plan (see chapter 9, subsection 9.4.8.2).

(b) access warrants:

- (i) based on the locational details are tourism signs likely to be required or not;
- (ii) even if facility is clearly visible from the road are tourism signs necessary to identify the point of access;
- (iii) is the access road of an all-weather standard;
- (iv) are internal roads of an adequate geometric standard to offer good mobility.

2. The following symbols and warrants are organised to prioritise the provision of services for which detailed warrants are well-established. The subsections therefore describe in order of priority (see subsection 4.3.8, design rule D8);

tourist attractions,
emergency,
vehicle,
food,
general and
rest area service and followed by
accommodation facilities.

4.6.2 Warrant Structure

1. The warrant structure is arranged in three levels:
 - (a) level 1:
general criteria relating to location and accessibility applicable to all classes of facility;
 - (b) level 2:
criteria specific to each type of facility relating principally to hours of operation; distance from the approach road and most importantly the quality rating of the facility;
 - (c) level 3:
criteria specific to the design of the sign to be provided with particular regard to:
 - (i) the use of a primary name;
 - (ii) supplementary symbols;
 - (iii) an area symbol;
 - (iv) the distance to the facility;
 - (v) a route number.

4.6.3 Warrant Criteria

1. Level 1 Warrant Criteria:

The following factors are taken into account for all facilities, before continuing with the warrant investigation:

- (a) locational details:
 - (i) name of nearest town – rural only;
 - (ii) number of nearest numbered route;
 - (iii) is facility accessed directly or indirectly from this numbered route;
 - (iv) identification details of road from which access is obtained (when not a numbered route)

4.6.4 Level 2 Warrant Criteria: Tourist Attractions: All Groups

1. The criteria listed in paragraph 4.6.4.2 are generic to all types of tourist attraction, identified in this Manual or in the future. If a specific criterion is appropriate to a facility type this will be noted in the relevant paragraph. Additional criteria are given for individual facility types in the subsequent subsections. All facility types are listed in these subsections even if they are unlikely to occur in urban areas, on the basis that almost any type of facility can occur in a peri-urban environment.
2. The following generic warrants are applicable to all tourist attraction facilities:
 - ☐ shall be open to the public;
 - ☐ any on-site buildings shall comply with all relevant statutory requirements of local and other authorities in terms of regulations such as Building Regulations SABS 0400/1990 or later, and if used for trading purposes shall legally be covered by a current trading/operating licence;
 - ☐ shall have a clean, attractive and well-kept appearance;
 - ☐ shall be in a good state of repair;
 - ☐ toilet facilities should be available:
 - for the public during open hours;
 - for both genders;
 - with adequate and suitable illumination;
 - with adequate natural and artificial ventilation;
 - subject to regular inspection for cleanliness and state of repair/maintenance;
 - shall be clearly signed;
 - shall have floor surfaces and levels that minimize any hazard;
 - if a tourism attraction is in a completely natural state with no built facilities, well maintained chemical- or bio degradable toilet systems should be considered;
 - ☐ shall have adequate safe parking for the highest anticipated visitor demand;
 - ☐ appropriate marketing material readily available – either electronically or printed;
 - ☐ safety/medical response or contact information shall be provided;
 - ☐ shall provide an adequate number of rubbish/litter bins together with a regular rubbish removal service;
 - ☐ when a tourist attraction includes food and/or accommodation services, these shall conform to the warrants for these services given in subsections 4.6.20 and 4.6.32 respectively.
3. Wherever practical, the following should also be provided:
 - ☐ drinking water;
 - ☐ food services or picnic tables/braai facilities (see subsections 4.6.21 and 4.6.20);
 - ☐ access to the facility should be disabled/elderly friendly.
4. In the following subsections the first warrant criterion most commonly stated is a distance warrant. This distance warrant is a maximum distance and is always stated as being from the nearest numbered route. There is no reason why any urban authority may not adapt its own distance standards, but if it does these should be applied consistently. There is also no reason why a tourism symbol/sign cannot be warranted/or use

from a lesser road such as a tourism route or an unnumbered road. In particular, a lesser facility may be treated as a "sub-facility" of an already signed route to a more important facility i.e. an urban authority might decide to sign a lighthouse only from a road already signed to a destination such as a beach. Any of which may have been signed from a nearest numbered route.

5. Certain types of tourist attractions, by virtue of their location and/or type of activity, may include hazards. It is recommended that this type of attraction should make the nature of such hazards known to entering members of the public, and that provision is made for the registration of entry within the facility by members of the public.

4.6.5 Level 2 Warrant Criteria: Tourist Attractions: Groups A1 and A2: National- and Provincial Parks



GFS A1 RSA



GFS A2

Basic Requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban - within 5 km of nearest numbered route;
- ☐ rural - within 50 km of nearest numbered route;
- ☐ reception shall be available at least 10 hours a day, 365 days per year, with provision to make prior reservations;
- ☐ information shall be available from the reservations office;
- ☐ shall exhibit indigenous flora and fauna;
- ☐ must be proclaimed a National / Provincial Park with a valid fencing certificate by the appropriate National / Provincial Conservation Authority or their appointed agent;

Preferred Requirements:

- ☐ accommodation complying with appropriate warrants (see subsection 4.6.23);
- ☐ facilities such as restaurants, picnic tables, braai facilities and boat spillways, each complying with appropriate warrants.

4.6.6 Level 2 Warrant Criteria:
Tourist Attractions: Group A3:
Resort Attractions



GFS A3

Basic Requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban (peri-urban) - within 5 km of nearest numbered route;
- ☐ rural - within 30 km of nearest numbered route;
- ☐ accommodation shall be provided which complies with appropriate warrants (see subsection 4.6.23);
- ☐ reception shall be available 12 hours a day, 365 days per year, with provision to make prior reservations;
- ☐ information to be available from the reservations office;
- ☐ if water and/or shoreline activities are included, these shall be safely and effectively co-ordinated and certified by Provincial Conservation Authority or their appointed agent;
- ☐ day visitors shall also be catered for;
- ☐ when appropriate, changing room facilities shall be provided;
- ☐ food services in the form of restaurants, refreshments, take-away, picnic tables or braai facilities shall be available (see subsections 4.6.20);
- ☐ if sporting facilities are an integral part of the resort these shall be available to day visitors and residents, and shall comply with appropriate warrants (see subsection 4.6.8).

Other factors:

- ☐ resorts with exclusive membership shall not fulfil the warrant requirements;
- ☐ when appropriate, interpretive material may be provided within the resort;
- ☐ if sporting facilities are provided, indoor and outdoor sports should preferably be catered for and should be available to all visitors.

4.6.7 Level 2 Warrant Criteria:
Tourist Attractions: Group A4:
Scenic Attractions

Scenic Route: (and Generic Scenic Attractions)



GFS A4

This symbol may be used either to indicate a Scenic Route (which may, or may not. Be numbered as a Tourist Route),

or to indicate a High Density Tourism Area with a "scenic" theme, subject to compliance with the applicable warrants for a tourist route or HDTA, or any of the individual scenic attractions within Group A4. In the latter two cases the applicable warrants will be those for a HDTA or those listed below.

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban within 5 km of the nearest numbered route;
- ☐ rural - within 50 km of nearest numbered route;
- ☐ shall involve primarily a natural and/or open and undeveloped environment with panoramic views which may include drives, walks and resting areas appropriate to the scenic environment or the specific nature of the unique features of the area;
- ☐ frequent and adequately signposted and developed stopping/parking areas at specific View Points (see GFS A4-5), or other scenic attractions, shall be provided;
- ☐ may include sections in a built-up urban environment which offer wide vistas of the urban area, particularly including views of buildings of architectural and/or historical significance, but which are not primarily arterial routes.

Preferred requirements:

- ☐ subject to the size of the area adequate provision of drinking water, picnic sites/braai areas etc. may be available.

Botanical Gardens and Nature Reserves:



GFS A4-1

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri urban – within 5 km of the nearest numbered route;
- ☐ rural – within 10 km of the nearest numbered route;
- ☐ the gardens shall be subject to compliance with responsible environmental management principles required by the Provincial Conservation Authority or their appointed agent;
- ☐ the gardens shall be open at least 6 days a week;
- ☐ regular outdoor seating shall be provided;
- ☐ interpretive information shall be provided within the gardens.

Preferred requirements:

- ☐ the availability of picnic sites, bird viewing hides, viewpoints and walking trails may be considered;
- ☐ the availability of refreshments may be considered;
- ☐ guided tours of the gardens may be provided.

Waterfall:

GFS A4-2

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban – within 5 km of the nearest numbered route;
- ☐ rural - within 20 km of nearest numbered route;
- ☐ shall be accessible by the public 365 days a year;
- ☐ visiting public shall be provided with effective protection measures if hazards exist.

Lake or Dam: (no water sport)

GFS A4-3

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban-within 10 km of the nearest numbered route;
- ☐ rural - within 20 km of nearest numbered route;
- ☐ shall be subject to environmental management as required by the appropriate Provincial Conservation Authority or their appointed agent;
- ☐ the site shall be accessible by the public 365 days a year;
- ☐ there shall be adequate signposting.

Preferred requirements:

- ☐ interpretive information may be provided when appropriate, within the site in addition to conventional visitor information;
- ☐ the availability of picnic sites, wildlife viewing hides, viewpoints and hiking- or walking trails may be considered;
- ☐ food services in the form of restaurants, refreshments, take-away, picnic tables, or braai facilities may be provided;
- ☐ regular outdoor seating may be provided.

Other factors:

- ☐ if, for whatever reason, the lake or dam is only available by appointment, or if kept locked, a guide should be available and clear instructions given to the collection and return of the key.

Caves:

GFS A4-4

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban-within 10 km of the nearest numbered route;
- ☐ rural - within 20 km of nearest numbered route;
- ☐ shall be subject to environmental and safety management certification by the Provincial Conservation Authority or their appointed agent;
- ☐ any areas not open to the public shall be clearly identified;
- ☐ archaeological sites shall be identified and protected;
- ☐ the site shall be open for a minimum of 6 hours a day, 365 days a year;
- ☐ subject to the available open time a shaded waiting area shall be provided for the time period(s) when the caves are not open;
- ☐ basic and interpretive information shall be available on site.

View Point:

GFS A4-5

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban-within 5 km of the nearest numbered route;
- ☐ rural - within 10 km of nearest numbered route;
- ☐ should provide panoramic views of sea, mountain or general landscapes and/or an aesthetic urban scene;
- ☐ the site shall be accessible 365 days a year;
- ☐ the site shall be adequately provided with protective measures against any possible hazards;
- ☐ regular outdoor seating shall be provided.

Preferred Requirements:

- ☐ an information board detailing specific points of interest may be provided (this board may form part of an integrated urban tourist information system).

Natural Forest:

GFS A4-6

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban - within 10 km of the nearest numbered route;
- ☐ rural - within 20 km of nearest numbered route;
- ☐ shall be subject to environmental management as part of a primary conservation area as required by the Provincial Conservation Authority or their appointed agent;
- ☐ regular outdoor seating shall be provided;
- ☐ there shall be adequate signposting;
- ☐ any areas not open to the public shall be clearly identified;
- ☐ visiting public shall be provided with effective protection measures if hazards exist;
- ☐ at least some sections of the forest should be disabled/elderly friendly, if practical.

Preferred requirements:

- ☐ if practical, a reception area with adequate information may be provided;
- ☐ interpretive information may be provided;
- ☐ the availability of picnic sites, wildlife/bird viewing hides, viewpoints, hiking/walking trails may be considered.

Aerial Cable Way:

GFS A4-7

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban, within 5 km of the nearest numbered route;
- ☐ rural, within 20 km of the nearest numbered route;
- ☐ total capacity of all enclosed operational aerial cable cars to be more than 50 people;
- ☐ the cable way shall be operational at least 8 hours a day for 365 days a year, subject to environmental safety factors and routine maintenance;
- ☐ the docking stations on both ends must have a reception area, toilet facilities, drinking water and shelter for passengers in case of emergency;
- ☐ the cable way and the docking stations, shall be subject to environmental management principles during all use and maintenance activities;
- ☐ access points to docking stations, parking, toilets and tariffs, shall be indicated clearly;

- ☐ the cable way must be approved by the relevant National Safety Authority or their appointed agent.

4.6.8 Level 2 Warrant Criteria:
Tourist Attractions: Group A5:
Sports Attractions

Sport Stadium:

GFS A5-1

This symbol may be used to sign big stadia that not only host sports events, but any activity of interest for tourists and/or public from outside a local area, on provincial-, national- and or international level.

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban – within 5 km of the nearest numbered route;
- ☐ rural - within 10 km of nearest numbered route;
- ☐ shall cater for several sports in one stadium, arena or other environment, or several sports in several integrated stadiums and or arenas, at national and international level;
- ☐ shall cater for a minimum of 15000 spectators with full compliance with all generic criteria identified in subsection 9.5.12 in terms of any applicable local authority regulations or by-laws (this spectator requirement applies for the recognised metropolitan authority areas, a commensurate spectator requirement may be adopted for smaller urban authorities);
- ☐ shall provide adequate parking consistent with the permitted maximum number of spectators (this parking may be provided at remote locations subject to the local authority setting up an exclusive public transport service on the days of events, in which case additional signs shall be provided directing spectators to the remote parking areas);
- ☐ In the case of big international events, specific traffic management plans are required.

Race Track:

GFS A5-2

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban – within 5 km of the nearest

- numbered route;
- ☐ rural - within 10 km of nearest numbered route;
- ☐ shall cater for either of the following to qualify for a sign from the nearest numbered route:
 - at least one nationally graded event a year; or
 - programme of local events over a season lasting several weeks;
- ☐ shall provide adequate points of access and egress to cater for the permitted spectator levels;
- ☐ shall provide adequate secure on-site parking;
- ☐ if international events are held, a specific traffic management plan shall be available.

Golf Course: *(includes nine hole [9], eighteen hole [18] and mashie [pitch & putt] courses)*



GFS A5-3

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban – within 5 km of the nearest numbered route;
- ☐ rural - within 10 km of nearest numbered route;
- ☐ recognised by the National Golf Council or appropriate body.

Preferred requirements:

- ☐ food services may be provided (see subsection 4.6.20).

Horse Race Course:



GFS A5-4

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban – within 5 km of the nearest numbered route;
- ☐ rural - within 10 km of nearest numbered route;
- ☐ course must be assessed by the National Horseracing Authority of SA or appropriate body to hold events;
- ☐ shall provide adequate, secure on-site parking.

Equestrian Park:



GFS A5-5

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban – within 5 km of the nearest numbered route;
- ☐ rural - within 10 km of nearest numbered route;
- ☐ shall host equestrian events on at least a monthly basis;
- ☐ shall provide adequate, secure on-site parking.

Fishing:



GFS A5-6

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban within 5 km of the nearest numbered route;
- ☐ rural - within 10 km of nearest numbered route;
- ☐ shall be registered as a venue with a national or provincial angling organisation and shall be monitored by such organisation or by a registered angling club affiliated to the organisation.

Preferred requirements:

- ☐ picnic and/or braai facilities (see subsection 4.6.21);
- ☐ adjacent accommodation (subject to appropriate warrants - see subsection 4.6.23);
- ☐ shall be open to the public 365 days a year (subject to environmental constraints or review for specifically adverse circumstances);
- ☐ information on costs, rules and regulations may be clearly displayed at the site.

4.6.9 Level 2 Warrant Criteria:
Tourist Attractions: Group A6:
Wildlife Attractions

Generic Wildlife Attraction:



GFS A6

This symbol may be used as a collective or generic symbol for a Wildlife Route (which may, or may not, be numbered as a Tourist Route) or High Density Tourism Area with a "Wildlife" theme, subject to compliance with the applicable warrants for a tourist route or HDTA, or any or the individual wildlife attractions within Group A6, or those listed below for individual facilities.

Also caters for Zoo's – generic symbol with primary name can be used or primary name and the text "Zoo".

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban within 5 km of the nearest numbered route;
- ☐ rural - within 20 km of nearest numbered route;
- ☐ shall have a valid fencing certificate from the Provincial Conservation Authority or their appointed agent;
- ☐ environmental management principles, including responsible and sustained tourism development principles shall be fundamental to all activities pertaining to the use of the resources;
- ☐ shall be open to day visitors for at least 6 hours per day, during which a reception facility shall be available for 365 days a year;
- ☐ shall have a clearly documented communication and emergency procedure to be followed by officials in the event of an incident;
- ☐ comprehensive visitor information, interpretive material, warnings against specific hazards and procedures to be followed by the public in the event of an emergency shall be clearly displayed;
- ☐ shall provide a daily programme of awareness/educational presentations.

Preferred requirements:

- ☐ food services may be provided (see subsection 4.6.20).

(Private) Game Reserve:



GFS A6-1

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria
- ☐ (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban within 5 km of the nearest numbered route;
- ☐ rural - within 20 km of nearest numbered route;
- ☐ shall have a valid fencing certificate from the Provincial Conservation Authority or their appointed agent;
- ☐ environmental management principles, including responsible and sustained tourism development principles shall be fundamental to all activities pertaining to the use of the resources;
- ☐ shall be open to day visitors for at least 6 hours per day, during which a reception facility shall be available for 365 days a year;
- ☐ shall have a clearly documented communication and emergency procedure to be followed by officials in the event of an incident;
- ☐ comprehensive visitor information / interpretive material, warnings against specific hazards and procedures to be followed by the public in the event of an emergency shall be clearly displayed;
- ☐ secure areas in which visitors may leave their vehicles to picnic or braai – such areas shall be provided with drinking water and toilets.

Preferred requirements:

- ☐ shall provide a daily programme of awareness/educational presentations;
- ☐ permanent hides to other viewing areas in secure situations to permit visitors to leave their vehicles;
- ☐ food services may be provided (see subsection 4.6.20).
- ☐ accommodation may be provided which complies with appropriate warrants (see subsection 4.6.23).

Bird Sanctuary:



GFS A6-2

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban within 5 km of the nearest numbered route;
- ☐ rural - within 20 km of nearest numbered route;
- ☐ shall have approval to operate from a recognised animal protection group or the Provincial Conservation Authority or their appointed agent;
- ☐ environmental management principles, including responsible and sustained tourism development principles shall be fundamental to all activities pertaining to the use of the resources;
- ☐ shall be open to day visitors for at least 6 hours per day, during which a reception facility shall be available for 365 days a year;
- ☐ shall have a clearly documented communication and emergency procedure to be followed by

- officials in the event of an incident;
- comprehensive visitor information / interpretive material, warnings against specific hazards and procedures to be followed by the public in the event of an emergency shall be clearly displayed.

Preferred requirements:

- shall provide a daily programme of awareness/educational presentations;
- food services may be provided (see subsection 4.6.20);
- areas suitable for a picnic or braai with drinking water (see subsection 4.6.21).

Snake Park:



GFS A6-3

Basic requirements:

- shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- urban and peri-urban-within 5 km of the nearest numbered route;
- rural - within 20 km of nearest numbered route;
- shall have approval to operate from a recognised animal protection group or the Provincial Conservation Authority or their appointed agent;
- environmental management principles including responsible and sustained tourism development principles shall be fundamental to all activities pertaining to the use of the resources;
- shall be open to day visitors for at least 6 hours per day, during which a reception facility shall be available for 365 days a year;
- shall have a clearly documented communication and emergency procedure to be followed by officials in the event of an incident;
- specific safety precautions shall include:
 - proper access control;
 - an impenetrable perimeter wall;
 - warnings to visitors of any specific risk or hazard;
- comprehensive visitor information / interpretive material, warnings against specific hazards and procedures to be followed by the public in the event of an emergency shall be clearly displayed;
- reptiles shall be kept in secure, locked areas with no possibility of uncontrolled public contact.

Preferred requirements:

- shall provide a daily programme of awareness / educational presentations which shall be from within secure enclosures if reptile handling is involved;
- food services may be provided (see subsection 4.6.20).

Crocodile Park:



GFS A6-4

Basic requirements:

- shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- urban and peri-urban-within 5 km of the nearest numbered route;
- rural - within 20 km of nearest numbered route;
- shall have a valid fencing certificate from the Provincial Conservation Authority or their appointed agent;
- environmental management principles, including responsible and sustained tourism development principles shall be fundamental to all activities pertaining to the use of the resources;
- shall be open to day visitors for at least 6 hours per day, during which a reception facility shall be available for 365 days a year;
- shall have a clearly documented communication and emergency procedure to be followed by officials in the event of an incident;

comprehensive visitor information / interpretive material, warnings against specific hazards and procedures to be followed by the public in the event of an emergency shall be clearly displayed;

- the main activity shall be crocodile related – other fauna/flora may also be featured;
- shall provide a daily programme of awareness/educational presentations.

Preferred requirements:

- food services may be provided (see subsection 4.6.20).

Rhino Park:



GFS A6-5

Basic requirements:

- shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- urban and peri-urban-within 5 km of the nearest numbered route;
- rural - within 20 km of nearest numbered route;
- shall have a valid fencing certificate from the Provincial Conservation Authority or their appointed agency;
- environmental management principles, including responsible and sustained tourism development principles shall be fundamental to all activities pertaining to the use of the resources; shall be

- open to day visitors for at least 6 hours per day, during which a reception facility shall be available for 365 days a year;
- ☐ shall have a clearly documented communication and emergency procedure to be followed by officials in the event of an incident;
- ☐ comprehensive visitor information, interpretive material, warnings against specific hazards, and procedures to be followed by the public in the event of an emergency shall be clearly displayed;
- ☐ the main activity shall be rhino related and a minimum of 10 rhino shall be on view to the public, within the park, at any time – other fauna/flora may also be featured;
- ☐ provision shall be made specifically to cater for the disabled/elderly.

Preferred requirements:

- ☐ shall provide a daily programme of awareness/educational presentations guided tours may be provided;
- ☐ secure areas in which visitors may leave their vehicles to picnic or braai – such areas shall be provided with drinking water and toilets;
- ☐ food services may be provided (see subsection 4.6.20).

Lion Park:



GFS A6-6

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban-within 5 km of the nearest numbered route;
- ☐ rural - within 20 km of nearest numbered route;
- ☐ shall have a valid fencing certificate from the Provincial Conservation Authority or their appointed agency;
- ☐ environmental management principles, including responsible and sustained tourism development principles shall be fundamental to all activities pertaining to the use of the resources;
- ☐ shall be open to day visitors for at least 6 hours per day, during which a reception facility shall be available for 365 days a year;
- ☐ shall have a clearly documented communication and emergency procedure to be followed by officials in the event of an incident;
- ☐ comprehensive visitor information, interpretive material, warnings against specific hazards, and procedures to be followed by the public in the event of an emergency shall be clearly displayed;
- ☐ the main activity shall be lion related and a minimum of 10 lions shall be on view to the public, within the park, at any time – other fauna/flora may also be featured.

Preferred requirements:

- ☐ shall provide a daily programme of awareness/educational presentations;

- ☐ guided tours may be provided;
- ☐ secure areas in which visitors may leave their vehicles to picnic or braai – such areas shall be provided with drinking water and toilets;
- ☐ visitor may be invited to watch the feeding of the lions;
- ☐ food services for visitors may be provided (see subsection 4.6.20).

Elephant Park:



GFS A6-7

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban-within 5 km of the nearest numbered route;
- ☐ rural - within 20 km of nearest numbered route;
- ☐ shall have a valid fencing certificate from the Provincial Conservation Authority or their appointed agency;
- ☐ environmental management principles, including responsible and sustained tourism development principles shall be fundamental to all activities pertaining to the use of the resources;
- ☐ shall be open to day visitors for at least 6 hours per day, during which a reception facility shall be available for 365 days a year;
- ☐ shall have a clearly documented communication and emergency procedure to be followed by officials in the event of an incident;
- ☐ comprehensive visitor information, interpretive material, warnings against specific hazards, and procedures to be followed by the public in the event of an emergency shall be clearly displayed;
- ☐ the main activity shall be elephant related and a minimum of 10 elephants shall be on view to the public, within the park, at any time – other fauna/flora may also be featured;
- ☐ shall provide a daily programme of awareness/educational presentations.

Preferred requirements:

- ☐ guided tours may be provided;
- ☐ permanent hides to other viewing areas in secure situations to permit visitors to leave their vehicles shall provide drinking water and toilets;
- ☐ food services may be provided (see subsection 4.6.20).

4.6.10 Level 2 Warrant Criteria:
Tourist Attractions: Group A7:
Historic Attractions

Generic Historic Attractions:



GFS A7

This symbol may be used as a collective or generic symbol for a Historic Route (which may, or may not be numbered as a Tourist Route) or High Density Tourist Area with an "historic" theme, subject to compliance with the applicable warrants for a tourist route of HDTA, or any of the individual historic attractions within Group A7. In the latter two cases the applicable warrants will be those for a HDTA or those listed below.

National Monument:



GFS A7-1 RSA

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban - within 5 km of the nearest numbered route;
- ☐ rural - within 20 km of nearest numbered route;
- ☐ shall be a National Heritage Resource listed by the South African Heritage Resource Agency and identified by a SAHRA plaque;
- ☐ shall be available for external viewing 365 days a year;
- ☐ shall be open to full public visits on a regular weekly basis throughout the year (including effective access to the insides of buildings/sites i.e. certain areas such as workshops, archives etc. may not be open to the general public);
- ☐ shall otherwise comply, as appropriate to the specific National Monument, with the warrant requirements for museums given below.

Museum: (see also generic symbol GFS A7)



GFS A7-2

NOTE:

Museums may vary widely in nature and may be located at or in a National Monument (see GFS A7-1). The details given below are subdivided into "General Museums" and "Site Museums". The former are generally considered to be primarily contained in buildings, whereas the latter may be open field sites commonly of archaeological interest.

General Museums - basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri - within 2 km of the nearest numbered route;
- ☐ rural - within 10 km of the nearest numbered route;
- ☐ the premises shall be open to the public at least 6 days per week, during which a reception facility shall be available, all year round;
- ☐ any rooms/areas not open to the public shall be clearly identified;
- ☐ comprehensive visitor information and interpretive material shall be available;
- ☐ indoor and outdoor seating shall be provided.

Site Museums - basic requirements:

- ☐ urban and peri-urban within 5 km of the nearest numbered route;
- ☐ environmental management principles shall be fundamental to all activities pertaining to the use of the site;
- ☐ archaeological sites shall be identified, and protected by vehicular and pedestrian barriers;
- ☐ parking shall not be permitted within approximately 100 m of an archaeological site;
- ☐ camping shall not be permitted within approximately 1 km of an archaeological site;
- ☐ the site shall be open to the public 365 days a year;
- ☐ indoor and outdoor seating shall be provided;
- ☐ visiting public shall be provided with adequate protective measures if hazards exist;
- ☐ comprehensive visitor information and interpretive material shall be available - this shall include adequate pedestrian guidance signing.

Preferred requirements:

- ☐ refreshments and/or a picnic site/braai area may be available;
- ☐ when appropriate view points and/or hiking trails may be considered.

Other factors:

- ☐ if, for whatever reason, the museum or site museum is only available by appointment, or is kept locked, a guide should be available and clear instructions given for the collection and return of the key.

Historic Mine: (see also generic symbol GFS A7)

GFS A7-3

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban - within 2 km of the nearest numbered route;
- ☐ rural - within 10 km of nearest numbered route;
- ☐ shall be open to visitors 365 days a year during which a reception facility shall be available;
- ☐ comprehensive visitor information and interpretive material, including permanent exhibits, shall be provided;
- ☐ indoor and outdoor seating shall be provided.

Preferred requirements:

- ☐ food services may be provided (see subsection 4.6.20).
- ☐ the historic mine environment may include, or be part of an historic theme park.

Historic Railway: (see also generic symbol GFS A7)

GFS A7-4

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban - a station or viewing point shall be within 2 km of the nearest numbered route;
- ☐ rural - within 10 km of nearest numbered route;
- ☐ historic trains shall run on at least 6 days a week all year round (a lesser frequency of operation may be assessed in terms of possible inclusion in a high density tourism area).

Preferred requirements:

- ☐ refreshments and/or a picnic/braai area may be available at stations;
- ☐ photo opportunity viewing points may be provided;
- ☐ comprehensive visitor information and interpretive material shall be available.

Historic Battlefield: (see also generic symbol GFS A7, National Monument symbol GFS A7-1 and Museum symbol GFS A7-2 as well as GF temporary signing subsection 4.7.25)

GFS A7-5

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ rural, urban and peri-urban - the site, or start, and/or other sections, of a tourist route serving several sites shall be within 10 km of the nearest numbered route.

Preferred requirements: (several of these requirements would normally be basic requirements, but in recognition of the "open field" nature of many historic battlefield sites they are listed as "preferred")

- ☐ adequate pedestrian guidance signing should be provided;
- ☐ seating may be provided as appropriate;
- ☐ the site shall be open to the public 365 days a year;
- ☐ comprehensive visitor information and interpretive material shall be available.

Historic Cemetery: (see also generic symbol GFS A7 and National Monument symbol GFS A7-1)

GFS A7-6

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ rural, urban and peri-urban - the site, or start, and/or other sections, of a tourist route serving several sites shall be within 10 km of the nearest numbered route;
- ☐ the site shall be open to the public 365 days a year;
- ☐ comprehensive visitor information and interpretive material shall be available;
- ☐ adequate pedestrian guidance signing should be provided.

Preferred requirements: (several of these requirements would normally be basic requirements, but, in recognition of the "open field" nature of many historic cemetery sites they are listed as "preferred")

- ☐ seating may be provided as appropriate.

4.6.11 Level 2 Warrant Criteria:
Tourist Attractions: Group A8:
Coastal / Water Attractions

Generic Coastal Attractions:



GFS A8

This symbol may be used either to indicate a (Scenic) Coastal Route (which may or may not be numbered as a Tourist Route), or to indicate a High Density Tourism Area with a "coastal" theme, subject to compliance with the applicable warrants for a tourist route or HDTA, or any of the individual coastal attractions within Group A4. In the latter two cases the applicable warrants will be those for a HDTA or those listed below.

Basic requirements for a Coastal Route are:

- ☐ shall involve primarily a natural and/or open and undeveloped environment with panoramic sea views adjoining or within an urban or peri-urban area;
- ☐ frequent and adequately sign posted developed stopping/parking areas at specific viewpoints (see GFS A4-8), or other scenic coastal attractions, shall be provided;
- ☐ may include sections in a built-up urban environment which offer wide coastal vistas.

Beach:



GFS A8-1

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban - within 2 km of the nearest numbered route;
- ☐ rural - within 10 km of nearest numbered route;
- ☐ shall be available to the public 365 days a year (and shall not be directly linked to a "resort" (see Group A3), or to accommodation);
- ☐ shall be sign posted to indicate whether swimming is safe or not on a "real-time" basis;
- ☐ any other regulations pertaining to the use of the beach shall be clearly visible to all;
- ☐ the procedures to be followed in the event of an emergency shall be clearly indicated;
- ☐ the beach shall be cleaned frequently.

Preferred requirements:

- ☐ if swimming is permitted, fresh water showers may be provided.

Boat Launch:



GFS A8-2

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban - within 2 km of the nearest numbered route;
- ☐ rural - within 10 km of nearest numbered route;
- ☐ shall be accessible to the public 365 days a year;
- ☐ shall be safely and effectively co-ordinated and certified by Provincial Conservation Authority or their appointed agent;
- ☐ the immediate area of the boat launch shall be surfaced with a hard wearing and weather resistant surface and shall be sufficiently large to facilitate easy manoeuvring of vehicles and trailers.

Light House:



GFS A8-3

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban - within 2 km of the nearest numbered route;
- ☐ rural - within 10 km of the nearest numbered route;
- ☐ shall be accessible to the public 365 days a year;
- ☐ shall be provided with seating.

Preferred requirements:

- ☐ visitor information and interpretive information may be available.

Whales:



GFS A8-4

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban - within 2 km of the nearest numbered route;

- ☐ rural - within 5 km of nearest numbered route;
- ☐ shall be accessible to the public 365 days a year (although viewing is expected to be seasonable);
- ☐ adequate sized view sites shall be provided at environmentally acceptable points on the coast line for the purpose of viewing whales;
- ☐ each view site shall be provided with adequate parking;
- ☐ interpretive information and brochures on whales and their environment shall be displayed/available.

Preferred requirements:

- ☐ may be provided with seating.

Dolphins:



GFS A8-5

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban - within 2 km of the nearest numbered route;
- ☐ rural - within 5 km of nearest numbered route;
- ☐ shall be accessible to the public 365 days a year;
- ☐ adequate sized view sites shall be provided at environmentally acceptable points on the coast line for the purpose of viewing dolphins;
- ☐ each view site shall be provided with adequate parking;
- ☐ interpretive information and brochures on dolphins and their environment shall be displayed/available.

Preferred requirements:

- ☐ may be provided with seating.

Sailing: (coastal or inland)



GFS A8-6

Basic Requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban - within 2 km of the nearest numbered route;
- ☐ rural - within 20 km of nearest numbered route;
- ☐ shall be safely and effectively co-ordinated and certified by Provincial Conservation Authority or their appointed agent;
- ☐ open to visitors / spectators;
- ☐ host regular sporting events;

- ☐ sufficient parking to be provided;
- ☐ clubhouse with ablution facilities;
- ☐ seating and shade should be provided.

Aquarium / Oceanarium (no symbol; text to be used)

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban - within 2 km of the nearest numbered route;
- ☐ rural - within 5 km of the nearest numbered route;
- ☐ shall have approval to operate from a recognised animal protection group or the Provincial Conservation Authority or their appointed agency;
- ☐ shall be open to the public 365 days a year;
- ☐ registration/reception shall be available;
- ☐ comprehensive visitor information and interpretive material shall be available.

Preferred requirements:

- ☐ displays, which may include aquarium elements, may specifically feature indigenous marine fauna, fish and crustaceans;
- ☐ adequate seating may be provided;
- ☐ refreshments may be available.

**4.6.12 Level 2 Warrant Criteria:
Tourist Attractions: Group A9:
Arts & Crafts**

Generic Arts & Crafts:



GFS A9

This symbol may be used either to indicate an Arts & Crafts Route (which may, or may not be numbered as a Tourist route), or to indicate a High Density Tourist Area with an "arts & crafts" theme, subject to compliance with the applicable warrants for a tourist route or HDTA.

Basic requirements: Arts & Crafts Route:

- ☐ shall involve primarily, (but not exclusively), tourist attractions with in close proximity or with direct access from the route in question, which demonstrate a range of arts & crafts of both or either indigenous or non-indigenous origins;
- ☐ whilst the individual attractions may offer products for sale they should promote awareness of the historical background to the skills involved and show the skills in use in the creation of articles of artistic or craft merit.

Other aspects: Arts & Craft Route:

- ☐ it is a common feature of "arts & crafts" attractions that they are not open to the public on a 365 days a year basis - such facilities will only warrants the provision of "part-time" - tourism sign type GF17

when they are within a coordinated high density tourism area – the density of facilities within such an area will, if warrants are fulfilled, warrants the use of fulltime "GF", GF2 and/or GF3 type tourism signs to indicate the area (not the individual facilities).

Basic requirements: Arts & Crafts Generic Symbol:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban: within 2 km of the nearest numbered route;
- ☐ rural - within 5 km of the nearest numbered route;
- ☐ shall be open to visitors at least 6 days a week, for 52 weeks a year to qualify for a standard type of tourism sign (see paragraph 9.5.20.1 "Other aspects");
- ☐ adequate provision shall be made for the safety of visitors when they are in the vicinity of equipment, as well as for the security of their belongings whilst within the facility site;
- ☐ a wide variety of products shall be available and the majority of products, by type, shall have been produced on the premises or by the staff of the facility.

Preferred requirements: Arts & Crafts Generic Symbol:

- ☐ refreshments may be provided;
- ☐ seating may be provided;
- ☐ if the facility involves more than one building or covers a wide/landscaped area, adequate pedestrian sign posting should be provided.

Other aspects: Arts & Crafts Generic Symbol:

- ☐ if, for whatever reason, the facility is not open to visitors for the prescribed period, but qualifies for a "part time" tourism sign GF17, but can also be viewed by appointment, clear instructions should be available regarding the provision of a key (for a locked gate) or for access to a guide.

African Arts & Crafts: (see also generic symbol GFS A9)



GFS A9-1

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban: within 2 km of the nearest numbered route;
- ☐ rural - within 5 km of the nearest numbered route;
- ☐ shall be open to visitors at least 6 days a week, for 52 weeks a year to qualify for a standard type of tourism sign (see paragraph 9.5.20.1 "Other aspects");
- ☐ adequate provision shall be made for the safety of visitors when they are in the vicinity of equipment, and for the security of their belongings whilst within the facility site;
- ☐ the arts and crafts shall be of an indigenous and historical African origin;

- ☐ visitor information and interpretive material, which may include live demonstrations of indigenous African artistic and craft techniques, shall be available;
- ☐ a wide variety of products shall be available and the majority of products, by type, shall have been produced on the premises or by the staff of the facility;
- ☐ the balance of material shall have been produced in Southern Africa or by Southern African artists and crafts persons.

Preferred requirements:

- ☐ refreshments may be provided;
- ☐ seating may be provided;
- ☐ if the facility involves more than one building or covers a wide/landscaped area adequate pedestrian sign posting should be provided.

Other factors:

- ☐ if, for whatever reason, the facility is not open to visitors for the prescribed period, but qualifies for a "part time" tourism sign GF17, but can also be viewed by appointment, clear instructions should be available regarding the provision of a key (for a locked gate) or for access to a guide.

**4.6.13 Level 2 Warrant Criteria:
Tourist Attractions: Group A10:
Cultural Attractions**

Generic Cultural Attractions:



GFS A10

This symbol may be used as a collective or generic symbol for a Cultural Attractions route (which may or may not be numbered as a Tourist Route), or to indicate a High Density Tourist Area with a "cultural" theme, subject to compliance with the applicable warrants for a tourist route or HDTA.

Theatre: (see also generic symbol GFS A10)



GFS A10-1

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban, within 2 km of the nearest numbered route;
- ☐ rural - within 5 km of the nearest numbered route;

- ☐ shall have approved fire/emergency evacuation procedures including a clearly documented communication procedure for staff;
- ☐ shall have a minimum of 80 seats;
- ☐ shall submit reasonable documentation to support an expected programme of productions which will mean that the theatre is effectively open to the public for a minimum of 35 weeks a year (in reaching this aggregate productions do not need to run continuously from one to another).

Preferred requirements:

- ☐ refreshments may be available.

World Heritage Site:



GFS A10-2

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban, within 2 km of the nearest numbered route;
- ☐ rural - within 5 km of the nearest numbered route;
- ☐ a natural or man-made site, area, or structure recognized as being of outstanding international importance and therefore as deserving special protection. Sites are nominated to and designated by the World Heritage Convention (an organization of UNESCO)

NOTE: the UNESCO logo can be used on the sign in the supplementary panel in compliance with branding principles.

**4.6.14 Level 2 Warrant Criteria:
Tourist Attractions: Group A11:
Adventure Attractions**

Generic Adventure Attraction:



GFS A11

The symbol may be used as a collective or generic symbol for an Adventure Attractions route (which may, or may not, be numbered as a Tourist Route, or to indicate a High Density Tourist Area with an "adventure" theme, subject to compliance with the applicable warrants for a tourist route or HDTA, or for any of the individual attractions within Group A11. In the latter two cases the applicable warrants will be those for a HDTA or those listed below.

Hiking Trail:



GFS A11-1

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban, the start of the trail shall be within 5 km of the nearest numbered route;
- ☐ rural - the start of the trail shall be within 20 km of the nearest numbered route;
- ☐ all hiking trails shall be approved by a recognized hiking association or club;
- ☐ If a hiking trail is within an environmentally sensitive area it must also be approved by the Provincial Conservation Authority or their appointed agent;
- ☐ the trail shall be accessible to visitors 365 days a year, subject to severe weather and/or adverse environmental conditions;
- ☐ a map of the trail shall be readily available;
- ☐ there shall be a registration process to be complied with by hikers entering and leaving the trail;
- ☐ full details of the trail and the entry registration process shall be lodged with the appropriate emergency services;
- ☐ there shall be an information board at the start of the trail indicating (this may be repeated at strategic points along the trail):
 - where drinking water can be obtained;
 - the location of overnight stopping places;
 - hazardous areas;
 - emergency procedures to be followed.

Horse Trail:



GFS A11-2

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban, the start of the trail shall be within 5 km of the nearest numbered route;
- ☐ rural, the start of the trail shall be within 20 km of the nearest numbered route;
- ☐ If a horse trail is within an environmentally sensitive area it must also be approved by the Provincial Conservation Authority or their appointed agent;
- ☐ environmental management principles, including particular attention to the potential for erosion on the trail and all access roads, shall be fundamental to all activities pertaining to the

- ☐ planning and use of horse trails;
- ☐ the trail shall be accessible for visitors 365 days a year, subject to severe weather and/or adverse environmental conditions;
- ☐ measures to ensure the safety and security of visitors and their belongings shall be encouraged at all times;

Preferred requirements:

- ☐ visitor information such as interpretive brochures;
- ☐ displays and a visitors book may be provided;
- ☐ seating should be provided;
- ☐ the provision of camping/braai/picnic sites may be considered.

Other factors:

- ☐ if, for whatever reason, the horse trail is only accessible by appointment or is kept locked, a guide should be available and clear instructions given for the collection and return of the key.

4 x 4 Trail:



GFS A11-3

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban, the start of the trail shall be within 5 km of the nearest numbered route;
- ☐ rural, the start of the trail shall be within 20 km of the nearest numbered route;
- ☐ all 4x4 trails shall be approved by a recognised 4x4 association or club;
- ☐ 4x4 trails shall not be allowed within or through environmentally sensitive areas;
- ☐ the trail shall be accessible 365 days a year, subject to severe weather and/or adverse environmental conditions;
- ☐ a map of the trail shall be readily available;
- ☐ there shall be an information board at the start of the trail indicating: (this may be repeated at strategic points along the trail)
 - the rules and regulations pertaining to use of the trail (e.g. staying on the trail, no shooting, no littering, actions to be taken at rivers etc.);
 - drinking water and toilets should be availability;
 - the location of overnight stopping places;
 - up to date material about the trail accessibility and condition (related to recent/current weather and environmental conditions);
 - emergency procedures to be followed.

Bike Trail:



GFS A11-4

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban, the start of the trail shall be within 5 km of the nearest numbered route;
- ☐ rural, the start of the trail shall be within 20 km of the nearest numbered route;
- ☐ bike trails shall be approved by a recognised bike club or by the Provincial Conservation Authority or their appointed agent;
- ☐ the trail shall be available at least two days a week, 52 weeks a year;
- ☐ bike trails shall be subject to environmental management principles, including particular attention to the potential for erosion;
- ☐ a map of the area, indicating environmentally sensitive areas, shall be available and this shall be regularly updated with regard to such sensitive areas.

Preferred requirements:

- ☐ a brochure providing information on rules and environmental issues may be available.

Other factors:

- ☐ if, for whatever reason (e.g. private property), the bike trail is only accessible by appointment, or is kept locked, a guide should be available and clear instructions given for the collection and return of the key.

River Activities:



GFS A11-5

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban, within 5 km of the nearest numbered route;
- ☐ rural, within 20 km of the nearest numbered route;
- ☐ river activities must be approved by the Provincial Conservation Authority or their appointed agent;
- ☐ river activity sites, and the access to them, shall be subject to environmental management principles during all planning and use activities;
- ☐ the site shall be available to users 365 days a year, subject to water levels and other environmental factors, and control by experienced

- operators;
- ☐ a map or brochure of the river, identifying all hazards and access points shall be available;
- ☐ there shall be an information board at all points of access to the river, indicating:
 - the rules and regulations pertaining to use of the river;
 - drinking water availability;
 - the location of overnight stopping places;
 - up to date material about the river conditions and specific hazards;
 - the quality to the river water, for drinking purposes and/or required actions;
 - emergency procedures to be followed.

Preferred requirements:

- ☐ seating may be provided.

4.6.15 Level 2 Warrant Criteria:
Tourist Attractions: Group A12:
Farming Attractions:

Generic Farming Attractions:



GFS A12

Farming attractions are not likely to be common even in peri-urban areas although it is a feature of smaller towns that certain types of farming attractions occur around the fringes of the built-up area. The various warrants are therefore included here for completeness.

This symbol may be used as a collective or generic symbol for a Farming Attraction or Scenic Farming Route (which may, or may not, be numbered as a Tourist Route), or to indicate a High Density Tourist Area with a "farming" theme, subject to compliance with the applicable warrants for a tourist route or HDTA, or for any of the individual attractions within Group A12. In the latter two cases the applicable warrants will be those for a HDTA or those listed below.

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban, within 5 km of the nearest numbered route;
- ☐ rural, within 20 km of the nearest numbered route;
- ☐ shall be open to day-visitors for at least 8 hours per day for at least 5 days of the week and for at least 6 months of the year;
- ☐ environmental management principles in relation to the tourist activity shall be fundamental to all activities pertaining to the use of the resources;
- ☐ safety of visitors must be a high priority whether visiting fields, domestic animal stays, farming equipment ect.

Preferred requirements:

- ☐ seating may be provided;
- ☐ guided tours of the premises may be provided;
- ☐ the premises may incorporate a restaurant (subject to compliance with the appropriate warrants - see subsection 4.6.20).

Wine Cellar: (see also generic symbol GFS A12)



GFS A12-1

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban, within 5 km of the nearest numbered route;
- ☐ rural, within 10 km of the nearest numbered route;
- ☐ shall be open to day visitors for at least 8 hours per day for at least 5 days of the week and for at least 6 months of the year;
- ☐ environmental management principles in relation to the tourist activity shall be fundamental to all activities pertaining to the use of the resources;
- ☐ shall incorporate a building with a wine tasting area where visitors may view and taste a selection of the wines available for purchase;
- ☐ the wines sold shall have originated and been manufactured on the premises;
- ☐ interpretive material on the applicable fruit produce industry shall be available (see also Wine Route, GFS A12.2).

Preferred requirements:

- ☐ seating may be provided;
- ☐ guided tours of the premises may be provided;
- ☐ the premises may incorporate a restaurant (subject to compliance with the appropriate warrants - see subsection 4.6.20).

Wine route: (see also generic symbol GFS A12)



GFS A12-2

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ rural, urban and peri-urban - the wine route, whether numbered as a tourist route or not, shall commence from a numbered navigational route (N, R or M prefix to the route number);
- ☐ shall be over public roads open 365 days a year;
- ☐ a route shall provide access to at least three vineyards which shall be open to the public for at least 6 hours per day for at least 5 days a week

and for at least 6 months of the year.

Preferred requirements:

- ☐ the vineyards which are open to the public may provide at least the following:
 - the opportunity to tour the vineyard and a representative selection of the working buildings;
 - refreshments;
 - interpretive material regarding the wine industry.

NOTE: Refer to Vol 2 Chapter 21 - Branding on Tourism Road Traffic Signs.

Ostrich Farming: (see also generic symbol GFS A12)



GFS A12-3

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban, within 5 km of the nearest numbered route;
- ☐ rural, within 20 km of the nearest numbered route;
- ☐ shall be open to day visitors and shall offer rides/demonstration rides during at least a 6 hour per day for day for 365 days a year, subject to weather conditions;
- ☐ the farm shall have approval to operate from a recognised animal protection group or the Provincial Conservation Authority or their appointed agent;
- ☐ environmental management principles, including responsible and sustained tourism development principles shall be fundamentality to all activities pertaining to the use of the resources;
- ☐ shall have a clearly documented communication and emergency procedure to be followed by officials in the event of an incident;
- ☐ comprehensive visitor information, interpretive material, warnings against specific hazards, and procedures to be followed by the public in the event of an emergency shall be clearly displayed;
- ☐ all ostrich products sales shall comply with relevant health regulations (including regular inspections by health officials);
- ☐ visitors parking shall be separate and at a safe distance from ostrich viewing and riding areas.

Preferred requirements:

- ☐ ostrich riding shall only occur within a designated area which minimises the risk of injury to the ostriches, riders and onlookers;
- ☐ ostrich riding shall only occur under the control of trained handlers and competent assistants;
- ☐ shall provide a daily programme of awareness/educational presentations;
- ☐ refreshments and/or facilities for picnics/braais may be available;

- ☐ facilities for picnics/braais should be available (see subsection 4.6.21).

**4.6.16 Level 2 Warrant Criteria:
Tourist Attractions: Group A13:
General Attractions**

Generic General Attraction:

(no symbol, category removed)

GFS A13

**4.6.17 Level 2: Warrant Criteria:
Emergency Services: Group B1:**

Telephone:



GFS B1-1

Basic requirements:

- ☐ urban – within 1 km of the nearest numbered route;
- ☐ rural – within 5 km of the nearest numbered route;
- ☐ accessible 24 hours per day 365 days per year.

Police:



GFS B1-2 RSA

Basic requirements:

- ☐ urban – within 5 km of the nearest numbered route;
- ☐ rural – within 20 km of the nearest numbered route;
- ☐ accessible 24 hours per day 365 days per year.

Hospital with 24h trauma unit:



GFS B1-3

Basic requirements:

- ☐ urban – within 5 km of the nearest numbered route but in metropolitan areas the signage of

hospitals must be planned, co-ordinated and implemented, in conjunction with EMS or its appointed agent, to provide the best possible 24 hour emergency accessibility service for road user;

- ☐ rural – within 20 km of the nearest numbered route;
- ☐ trauma unit open 24 hours per day 365 days per year;

Preferred requirements:

- ☐ a public telephone may be provided.

- NOTE: (i) Usage of primary symbol together with a primary name (Hospital name) is preferable (see Volume 1, Chapter 4, Section 4.10.4 (j) on page 4.10.4);
- (ii) Volume 1, Chapter 4, Section 4.11.4 Warrants on page 4.11.4 gives critical direction and must be applied prior to signing any hospital;
- (iii) Using of an unique name as primary name has preference to a group name as primary name;
- (iv) including of wording like: "Provincial" or "Regional" as a second line of text may be used on merit by the roads authority and only to minimize confusion to the road user.

Medical Facility:

(no symbol, category moved to Local Destination signs)

Refer to use of CLINIC Symbol GDLS A2-11
Vol 2, Ch 9, page 9.4.10
Vol 4, Ch 13, page 13.4.8

GFS B1-4

SOS Telephone:



GFS B1-5



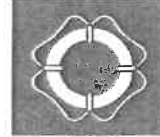
GFS B1-6

Basic requirements:

- ☐ when a system is installed the sign shall be provided.

NOTE: symbol GFS B1-5 is a variation of symbol GFS B1-5, for use on the actual phone installation.

National Sea Rescue Institute (NSRI):



GFS B1-7

Basic requirements:

- ☐ urban – within 1 km of the nearest numbered route.
- ☐ rural – within 5 km of the nearest numbered route;

NOTE: use of symbol reserved as part of collective emergency tourism information sign & symbols.

Emergency Services:



GFS B1-8

NOTE: use of symbol reserved as part of collective emergency tourism information sign GF18-RSA.

Fire Station / Services:



GFS B1-9

Basic requirements:

- ☐ urban – within 1 km of the nearest numbered route.
- ☐ rural – within 2 km of the nearest numbered route;

NOTE: use of symbol reserved as part of collective emergency tourism information sign GF18-RSA.

Cell Phone Emergency:



GFS B1-10

NOTE: use of symbol reserved as part of collective emergency tourism information sign GF18-RSA.

4.6.18 Level 2 Warrant Criteria: Group B2: Vehicle Services:

Light Vehicle Services:

All light vehicle service facilities considered for the provision of a tourism service sign, shall provide a photocopy of a current trading/operating licence and shall be inspected for compliance with the following criteria by staff of the Automobile Association of South Africa:

Filling Station:



GFS B2-1

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban - within 1 km of the nearest numbered route;
- ☐ rural - within 10 km of the nearest numbered route;
- ☐ urban - shall have at least six (6) fuel outlet points;
- ☐ rural - shall have at least three (3) fuel outlet points;
- ☐ the premises and operation shall be in accordance with statutory requirements of local and other authorities with regard to planning, construction, water supply, sewage disposal, garbage collection and disposal, fire precautions and general safety;
- ☐ the facility shall be open as a filling station 24 hours per day 365 days per year (subject to compliance with any national controls exercised from time to time);
- ☐ all fuel pumps must be covered by a canopy;
- ☐ the standing area for vehicle refuelling must have a permanent surface;
- ☐ the active area of the facility must be illuminated at night;
- ☐ water and air shall be available during the period that fuel is sold;
- ☐ road maps of an area in which the facility is situated shall be available for sale during normal office hours;

Preferred requirements:

- ☐ an acceptable range and number of the most necessary spare parts likely to be required by a long distance driver shall be available for all makes and models of popular light vehicle (eg. fan belts, tyres, tubes, water pipes, windscreen wipers, batteries etc.).

Workshop:



GFS B2-2

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban - within 1 km of the nearest numbered route;
- ☐ rural - within 10 km of the nearest numbered route;
- ☐ a workshop suitable for the repair of all makes and models of popular light vehicles shall be provided;
- ☐ a qualified mechanic trained to repair all makes and models of popular light vehicles shall be available during normal office hours (minimum 8 hours), and be on stand-by for calls after hours;
- ☐ an acceptable range and number of the most necessary spare parts likely to be required by a long distance driver shall be available for all makes and models of popular light vehicle (e.g. fan belts, tyres, tubes, water pipes, windscreen wipers, batteries etc.);
- ☐ the active area of the facility must be illuminated at night.

Tow-in Service:



GFS B2-3

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban - within 1 km of the nearest numbered route;
- ☐ rural - within 10 km at the nearest numbered route,
- ☐ urban - the facility shall be available 24 hours per day 365 days per year;
- ☐ rural - the facility shall be available 12 hours per day 365 days per year.

4.6.19 Level 2 Warrant Criteria: Truck Rest and Service: Group B3:

Truck Services:



GFS B3-1

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ the premises and operation shall be in accordance with statutory requirements of local and other authorities with regard to planning, construction, water supply, sewerage disposal, garbage collection and disposal, fire precautions and general safety;
- ☐ rural, urban and peri-urban – within 500m of the nearest numbered route, provided:
 - there has been no qualifying filling station, or filling station and workshop, accessible from the same numbered route within 5 km of the junction under consideration;
 - there is no closer service station at the junction under consideration for a sign;
- ☐ the facility shall be open as a service for (trucks ONLY) 24 hours per day 365 days per year (subject to compliance with any national controls exercised from time to time);
- ☐ the active area for the facility shall be illuminated at night;
- ☐ sufficient parking for at least ten (10) trucks shall be available, free of charge, as rest stops 24 hours per day;
- ☐ shall have 24h security and/or access control.

Preferred requirements:

- ☐ shall have fuel outlet points;
- ☐ all fuel pumps shall be covered by a canopy;
- ☐ the standing area for vehicle refuelling shall have a permanent surface;
- ☐ water and air shall be available during the period that fuel is sold;
- ☐ an acceptable number of the most necessary spare parts likely to be needed by long distance truckers shall be available;

Optional facilities:

If any of the following are provided to an acceptable standard the use of a primary name on the sign may be considered (see level 3 warrants):

- ☐ suitable lettable accommodation;
- ☐ suitable fireplaces for cooking purposes;
- ☐ suitable refreshment or take-away services (subject to compliance with the warrants given in subsection 4.6.20).

4.6.20 Level 2 Warrant Criteria:

Food Service: Group B4:

Restaurant:

(not applicable to metropolitan environment unless as supplementary symbol to warranted primary attraction)



GFS B4-1

All restaurant facilities considered for the provisioning of a tourism service sign shall provide a photocopy of a current trading/operating licence and shall be inspected for compliance with the following criteria:

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban – within 1 km of the nearest numbered route;
- ☐ rural – within 2 km of the nearest numbered route;
- ☐ the premises and operation shall be in accordance with statutory requirements of local and other authorities with regard to planning, construction, water supply, sewerage disposal, garbage collection and disposal, fire precautions and general safety;
- ☐ the facility shall be open 40 hours per week 52 weeks per year to serve lunch and dinner;
- ☐ light refreshments shall be available between normal mealtimes;
- ☐ the food shall be good quality, properly cooked and attractively presented;
- ☐ the service shall be efficient and courteous, imparting an atmosphere of welcome and willingness to please;
- ☐ menus, in keeping with the establishment, should be displayed in a weatherproof frame outside the main entrance;
- ☐ menus shall be clean and pleasant to handle and shall indicate prices, VAT and extra charges;
- ☐ the dining area shall be suitably and adequately illuminated;
- ☐ ventilation, whether natural or mechanical, shall be capable of providing a continuous flow of fresh air to all areas;
- ☐ tables and seating shall be of quality and arrangement to permit customers and staff to circulate easily in the dining area; they shall be adequate size to enable customers to dine in comfort;
- ☐ floors shall be clean and without dangerous steps, tears in carpets, vinyl tiles;
- ☐ décor shall be in good state and in good clean condition;
- ☐ table appointments shall be of good quality (this includes cutlery, condiments, ashtrays, tablecloths, napkins, mats etc.);
- ☐ an adequate number of toilets shall be available for men and women and shall be clearly signed; these shall be in first class repair and shall be regularly inspected to ensure cleanliness and overall maintenance; there shall be adequate natural and artificial ventilation; attention will be

- ☐ paid to the ease of use by disabled persons;
- ☐ kitchen equipment shall be adequate and suitable for the type of catering provided. This covers cooking, food storage, and food preparation equipment; floors, walls and ceilings shall be of a suitable type to maintain the highest standards of hygiene; cooking utensils shall be of a suitable design and properly stored; waste bins shall be covered and suitably located; yards and approach areas to the kitchen shall be maintained in the same hygienic condition;
- ☐ the restaurant shall be under the constant control of a competent manager or supervisor during operating hours;
- ☐ waiters/waitresses shall be properly trained in the service of food. They shall be friendly, clean, neat tidy and pleasant in appearance;
- ☐ kitchen staff shall be competent and clean;
- ☐ indoor seating shall be provided for at least 20 persons;
- ☐ shall have a designated smoke area in accordance with legislation.

Refreshments:



GFS B4-2

All facilities providing refreshments considered for the provisioning of a tourism service sign shall provide a photocopy of a current trading/operating licence and shall be inspected for compliance with the following criteria:

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban – within 1 km of the nearest numbered route;
- ☐ rural – within 2 km of the nearest numbered route;
- ☐ the premises and operation shall be in accordance with statutory requirements of local and other authorities with regard to planning, construction, water supply, sewerage disposal, garbage collection and disposal, fire precautions and general safety;
- ☐ the facility shall be open 12 hours per day 365 days per year;
- ☐ the food shall be good quality, properly cooked and attractively presented;
- ☐ the service shall be efficient and courteous, and be given in both official languages, imparting an atmosphere of welcome and willingness to please;
- ☐ waiter/menu services shall be efficient, courteous, and clear, and in sufficient number, giving prices, VAT and any extras charges;
- ☐ the entire area shall be suitably and adequately illuminated;
- ☐ an adequate number of toilets shall be available for men and women and shall be clearly signed; these shall be in first class repair and shall be regularly inspected to ensure cleanliness and overall maintenance;
- ☐ kitchen equipment shall be adequate and suitable

for the type of catering provided. This covers cooking, food storage, and food preparation equipment; floors, walls and ceilings shall be of a suitable type to maintain the highest standards of hygiene; cooking utensils shall be of a suitable design and properly stored; waste bins shall be covered and suitably located; yards and approach areas to the kitchen shall be maintained in the same hygienic condition;

- ☐ waiters/waitresses shall be properly trained in the service of food. They shall be friendly, clean, neat tidy and pleasant in appearance;
- ☐ kitchen staff shall be competent and clean;
- ☐ indoor and/or outdoor seating shall be provided for at least 10 persons;
- ☐ a parking area adequate for at least 10 vehicles shall be available (separate and adequately dimensioned parking may also or alternatively be provided for heavy vehicles).

4.6.21 Level 2 Warrant Criteria: General Services: Group B5:

Certain of the services in group B5 classified as "General Services" are not likely to be individually signposted in urban (or peri-urban areas, except in circumstances unique to specific urban environments i.e., a shower near a beach in a coastal town, however, for completeness.

All general service facilities shall have a clean, attractive and well-kept appearance, and shall be maintained in a good state of repair.

Parking Area:



GFS B5-1

Basic requirements:

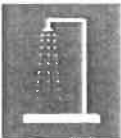
- ☐ to qualify for the use of the symbol GFS B5-1 on a tourism sign the parking area concerned shall be free of charge and shall have been provided primarily for tourists (see definitions in Volume 2, Chapter 4, Section 4.8) - the equivalent symbols GDS-20 and GDLS A1-9 (or GDLS A1-10) should be used on DIRECTION or LOCAL DIRECTION signs when the parking is associated with a non-tourist related commercial operation (in this context the classification of the facility as "tourist" or "local" is relevant);
- ☐ rural, peri urban and urban - within 500 m of the nearest numbered route (this criterion may be varied when the point of access to parking has been located to suit an approved development plan) or area-wide parking management strategy / plan;

Toilets:

GFS B5-2

Basic requirements:

- ☐ to qualify for the use of symbol GFS B5-2 on a tourism sign the toilets concerned shall have been provided primarily for tourists (see definitions in Volume 2, Chapter 4, Section 4.8);
- ☐ rural, peri urban and urban - within 200 m of the nearest Class "B" or "C" road;
- ☐ the toilets shall be open to tourists at all times that adjacent tourist attractions and/or services are open to tourists 365 days a year;
- ☐ toilets shall be available;
 - for both genders;
 - disabled people;
 - with adequate and suitable illumination;
 - with adequate natural and artificial ventilation;
 - subject to regular inspection for cleanliness and state of repair/maintenance;
 - shall have floor surfaces and levels that minimize any hazard.

Shower:

GFS B5-3

Basic requirements:

- ☐ to qualify for the use of symbol GFS B5-3 on a tourism sign the showers concerned shall have been provided primarily for tourists (see definitions in Volume 2, Chapter 4, Section 4.8);
- ☐ in an urban or peri-urban environment showers will almost certainly be associated with toilets in which case the service class tourism sign may display both symbols, otherwise distance warrants of 200 m (urban) and 500 m (rural and peri-urban) from the nearest Class "B" or "C" road shall apply;
- ☐ the showers shall be open to tourists at all times that adjacent tourist attractions and/or services are open to tourists 365 days a year;
- ☐ showers shall be available;
 - for both genders;
 - disabled people;
 - with adequate and suitable illumination;
 - with adequate natural and artificial ventilation;
 - subject to regular inspection for cleanliness and state of repair/maintenance;
 - shall have floor surfaces and levels that minimize any hazard.

Drinking Water:

GFS B5-4

Basic requirements:

- ☐ should such a sign be necessary, a distance warrant of 200 m from the nearest Class "B" or "C" road would be applicable.

Fireplace:

GFS B5-5

Basic requirements:

- ☐ the need to sign "fireplaces" for drivers of vehicles is likely to be rare in an urban or peri-urban environment. Should such a need arise a distance warrant of 200 m from the nearest Class "B" or "C" road should be considered;
- ☐ any fireplaces provided for public use in an urban or peri-urban environment shall be kept in a clean and hygienic condition;
- ☐ each fireplace shall be provided with a rubbish bin.

Cooking Facilities:

GFS B5-6

Basic requirements:

- ☐ the need to sign "cooking facilities" for drivers of vehicles is likely to be rare in an urban or peri-urban environment - should such a need arise a distance warrant of 200 m from the nearest Class "B" or "C" road should be considered;
- ☐ any cooking facility provided for public use in an urban or peri-urban environment shall be kept in a clean and hygienic condition;
- ☐ firewood and/or gas cylinders shall be available;
- ☐ the cooking facility shall be provided with basic cover from rain or sun;
- ☐ each cooking facility shall be provided with a rubbish bin.

Picnic Area:

GFS B5-7

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ urban and peri-urban - within 2 km of the nearest numbered route;
- ☐ rural - within 5 km of the nearest numbered route;
- ☐ the picnic area shall be open to public 365 days a

- year;
- ☐ adequate and scenic parking shall be provided;
- ☐ adequate rubbish bins shall be provided.

Preferred requirements:

- ☐ cooking/braai facilities may be provided.

Tourist Information:



GFS B5-8

Basic requirements:

- ☐ to qualify for the use of symbol GFS B5-8 on a tourism sign the information centre, bureau or layby shall have been provided primarily for tourists (see definition in Volume 2, Chapter 4, Section 4.8) - the equivalent symbol GDLS A2-1 should be used on LOCAL DIRECTION signs when the information available is of a more general nature and symbol/sign IN12 should be used to identify such a general information centre;
- ☐ rural, urban and peri-urban - within 5 km of the nearest numbered route;
- ☐ to ensure integrity of symbol, use of it must be approved by the relevant tourism authority;
- ☐ essential information shall be displayed in such a way that it is available 24 hours a day 365 days a year.

Preferred requirements:

- ☐ information centres and bureaux may be staffed by one or more persons with extensive and detailed knowledge of the area, and the tourist attractions and services within the area;
- ☐ an information centre, bureau or lay-by may hold adequate stocks of maps and brochures for the localised area, the province, and South Africa as a whole.

Facilities for Handicapped Persons:



GFS B5-9

Basic requirements:

- ☐ an urban or peri-urban authority should identify those facilities for handicapped persons within central business districts and other high density areas which should be signed;
- ☐ these same authorities shall approve signs indicating facilities for handicapped persons in or close to other centres of activity, subject to assessment by a representative of the South African Paraplegic Association or similar representative body.

Roadside Stall:



GFS B5-10

Basic requirements:

- ☐ farm stalls that comply with all level 1 and level 2 warrants and generate significant volumes of traffic, may be considered for a primary name.
- ☐ urban, peri-urban - subject to road authority approval, a roadside stall selling products of interest to tourists may be located immediately adjacent to any class of road other than a Class "A" road;
- ☐ shall be open to the public for 8 hours a day 365 days a year;
- ☐ the lay-by serving such a roadside stall shall:
 - be sufficiently set back from the edge of the roadway to be safe;
 - be provided with a permanent surface;
 - provide for a minimum of five (5) visitor vehicles at one time, subject to road authority requirements for a larger number of spaces;
- ☐ the products on sale shall primarily have been produced locally, although products from elsewhere in South Africa may also be sold;

Preferred requirements:

- ☐ seating and shade may be provided.

**4.6.22 Level 2 Warrant Criteria:
Rest and Service Areas: Group B6:**

Roadside Rest Area:



GFS B6-1

Basic requirements:

- ☐ rubbish bin;
- ☐ table and bench.

Preferred requirements:

- ☐ shade;

Service Rest Area:



GFS B6-2

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism

- Attractions: All Groups (4.6.4);
- ☐ rural, peri urban and urban - within 200 m of the nearest Class "B" or "C" road;
 - ☐ roofed shade;
 - ☐ toilets;
 - ☐ braai;
 - ☐ rubbish bins;
 - ☐ tables and benches;
 - ☐ fuel;
 - ☐ restaurant(s) for light and heavy vehicle drivers and passengers;

In addition the following criteria shall apply:

- (a) fuel and restaurant facilities shall comply with warrants for these types of facilities;
- (b) a wide range of additional facilities may be provided;
- (c) the facility may qualify for the use of a primary name on the tourism signs provided (see subsection 4.6.24, paragraph 4.6.24.1 (a)).

4.6.23 Level 2 Warrant Criteria: Vehicle Class: Group B7:

1. This class of facility shall ONLY apply if a rest, service, or rest and service area has different access points for different classes of vehicle. This type of access arrangement is not generally recommended.

Motor Cars



GFS B7-1

Caravans



GFS B7-2

Buses



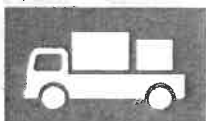
GFS B7-3

Trucks



GFS B7-4

Delivery Vehicles



GFS B7-5

Motor Cycles



GFS B7-6

4.6.24 Level 2 Warrant Criteria: Group C Accommodation

All accommodation facilities shall submit a valid copy of a grading certificate from TGSA or their appointed agent complying with the basic quality assurance minimum requirements as lay down by the Tourism Grading Council of South Africa.

On a by-pass town sign the highest category of accommodation available should be used as a "generic symbol"

Rural - from the nearest numbered route;

Urban and peri urban - from the nearest Class "B" or "C" road, whichever is the nearer as well as compliance with the relevant Urban Guidance Signing Plan (see chapter 9, subsection 9.4.8.2).

Category 1- Formal Accommodation:

A **hotel** provides formal accommodation with full or limited service to the traveller with a reception area, offers dining facility, with a minimum of 6 rooms.

A **lodge** is a formal accommodation facility providing full or limited services, located in natural surroundings beyond that of the immediate garden area.

Category 2 - Guest Accommodation:

A "**Country House**" can be an existing home, a renovated home or a building that has been specifically designed as a residential dwelling to provide overnight accommodation. It must have public areas for the exclusive use of its guests and be situated in natural, peaceful surroundings, such as near a nature reserve, beyond that of the immediate garden area.

"**Guest House**" can be an existing home, a renovated home or a building that has been specifically designed as a residential dwelling to provide overnight accommodation, together with public areas for the exclusive use of its guests. It must have more than 3 rooms.

"**Bed and Breakfast**" is more informal accommodation with limited service that is provided in a family (private) home and the owner/manager lives in the house or on the property. Breakfast must be served. Bathroom facilities may or may not be ensuite and/or private. In general, the guest shares the public areas with the host family.

Category 3 - Self-catering Accommodation:

A self-catering property is your home away from home. It usually offers guests a sole-occupancy unit consisting of one or more bedrooms or suites and a dining area with cooking facilities. Self-catering styles include **Apartments, Holiday Units, Houses, Cottages, Chalets, Villas and Cabins**. Limited Service is optional.

Category 4 - Camping & Caravanning:

A Caravan and Camping Park is a facility that provides ablution and toilet facilities and space for guests to provide for their own accommodation, such as a tent, motor-home and/or caravan.

Category 5 Backpackers Accommodation:

A **backpacker** and or **hostel** are an accommodation facility that provides communal facilities, including dormitories yet may offer a range of alternative sleeping arrangements. Only establishments that cater for transient guests (traveling

public) qualify for assessment.

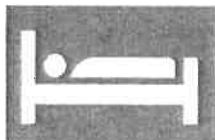
Category 6 - Game Lodge Accommodation:
(un-defined)

A distance warrant is not appropriate for accommodation facilities in urban areas. Information lay-byes should provide accommodation information to the public if required. Otherwise it is considered the responsibility of the facility to ensure that the guests know the street address. Correspondingly it is the responsibility of the local authority to ensure that street name signing is of an adequate standard.

A final turn sign shall not be warranted if the facility access is clearly visible or if the hotel can be adequately identified by its street address.

Formal Accommodation (Hotel, Lodge):

(symbol can be used as generic accommodation symbol in metropolitan environment provided Urban Guidance Plan / Policy is in place)



GFS C1

Basic requirements (hotel):

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ an on-site representative must be contactable 24 hours a day, 7 days a week;
- ☐ the meals and beverages must be provided from outlets within the hotel complex;
- ☐ servicing of rooms daily (this includes linen/towel change, removal of rubbish and cleaning);
- ☐ formal reception area must be provided;
- ☐ bathroom facilities must be en-suite.

Preferred requirements:

- ☐ valet service;
- ☐ room service may be available;
- ☐ concierge, portage and luggage handling;
- ☐ central business centre may be provided;
- ☐ a range of other miscellaneous services provided, e.g. message service, shoe polish, delivery of newspapers, etc.;
- ☐ full housekeeping and laundry services provided;
- ☐ appropriate marketing material readily available – either electronically or printed.

Basic requirements (lodge):

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ scenic or natural view, e.g. water view, rural outlook, mountain view or natural bush setting;
- ☐ if host / manager and guests are accommodated in the same building, there must be separate living areas;
- ☐ the host / representative must be contactable 24

- hours, 7 days a week;
- ☐ the host must be available to check guests in / out or within a 10 minute drive from the property;
- ☐ daily servicing of the rooms must be included in the price;
- ☐ shared facilities must be a minimum of a guest dining room and guest lounge area;
- ☐ bathroom facilities must be en-suite. If not, exclusive use of bathroom facilities per room is ensured;
- ☐ meals and beverages must be provided (may / may not be prepared by the property);
- ☐ daily servicing of rooms must include linen/towel change, removal of rubbish and cleaning.

Preferred requirements:

- ☐ on-site parking with security for guests;
- ☐ valet service available;
- ☐ room service may be available;
- ☐ concierge, portage and luggage handling;
- ☐ central business centre may be provided;
- ☐ a range of other miscellaneous services provided, e.g. message service, shoe polish, delivery of newspapers, etc.;
- ☐ full housekeeping and laundry services provided;
- ☐ appropriate marketing material readily available – either electronically or printed.

NOTE: This symbol can be used on its own as a generic symbol in Metropolitan areas provided that there is an Urban Guidance Plan / Policy in place.

Guest Accommodation: *(country house, guest house, bed & breakfast)*



GFS C2

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ scenic or natural vista (beyond that of the immediate garden area) e.g. water view, rural outlook, mountain view or natural bush setting;
- ☐ meals and beverages must be provided from outlets within the complex. (May / not be operated by the property);
- ☐ must have a formal reception area / appropriate meet and greet service;
- ☐ servicing of rooms 7 days a week (includes linen/towel change, removal of rubbish and cleaning);
- ☐ breakfast must be provided;
- ☐ on site representative must be contactable 24 hours, 7 days a week;
- ☐ plus some of the other requirements listed under 4 & 5 star minimum requirements list.

Preferred requirements:

- ☐ provides accommodation 7 days a week;
- ☐ provides accommodation all year round;
- ☐ has a formal reception area;
- ☐ offers a dining facility;
- ☐ all meals, (breakfast, lunch and dinner) and

Caravanning & Camping: (C4 Caravanning and camping, C4-1 caravanning only, C4-2 camping only)

- beverages may be provided from outlets within the complex;
- ☐ on-site parking with security for guests; valet service available;
- ☐ room service may be available;
- ☐ concierge, portage and luggage handling;
- ☐ central business centre may be provided;
- ☐ a range of other miscellaneous services provided, e.g. message service, shoe polish, delivery of newspapers, etc.;
- ☐ full housekeeping and laundry services provided;
- ☐ appropriate marketing material readily available – either electronically or printed.

Self-Catering Accommodation:

(include apartments, holiday units, houses, cottages, chalets, villas and cabins)



GFS C3

Basic requirements:

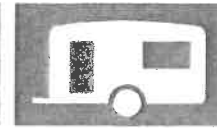
- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ cooking facilities: minimum of microwave, 2 hot plates, saucepans, crockery, cutlery and cooking utensils must be provided;
- ☐ manager must be contactable 24 hours a day, 7 days a week;
- ☐ properties without a resident manager must have a sign clearly indicating the contact details of where inquiries can be made, in case of an emergency.

Preferred requirements:

- ☐ provides accommodation seven days a week;
- ☐ provides accommodation all year round;
- ☐ has a formal reception area;
- ☐ offers a dining facility;
- ☐ on site representative must be contactable 24 hours, 7 days a week;
- ☐ room service may be available;
- ☐ concierge, portage and luggage handling;
- ☐ all meals, (breakfast, lunch and dinner) and beverages may be provided from outlets within the complex;
- ☐ servicing of rooms 7 days (includes linen/towel change, removal of rubbish and cleaning);
- ☐ on-site parking with security for guests;
- ☐ valet service available;
- ☐ central business centre;
- ☐ a range of other miscellaneous services provided e.g. baby/child-minding;
- ☐ full housekeeping and laundry services provided;
- ☐ universal access compliance;
- ☐ appropriate marketing material readily available – either electronically or printed.



GFS C4



GFS C4-1



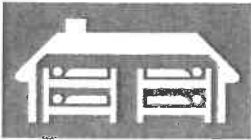
GFS C4-2

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ adequate safety and security for guests;
- ☐ cleanliness must be maintained throughout the caravan and camping park;
- ☐ all premises are expected to comply with all relevant statutory and local government regulations;
- ☐ there must be unbiased accessibility and courtesy towards guests;
- ☐ there must be adequate reservation, pricing and marketing information available to guests;
- ☐ where possible, guests should have access to telephones;
- ☐ all buildings, grounds and roads of the site must be well maintained;
- ☐ caravan and camping sites must be provided for guests, with necessary facilities such as taps and refuse disposal available;
- ☐ adequate ablution facilities, lockable from the inside, should be readily available to guests, and cleaned daily;
- ☐ ablution facilities should be well lit, well ventilated and have appropriate fixtures and fittings;
- ☐ there should be general recreational facilities.

Preferred requirements:

- ☐ all communal bathrooms may be equipped with hand soap and hand drying facilities at washbasins;
- ☐ there may be baths and showers available for guest use;
- ☐ there may be a stool and/or bench in each shower/bath cubicle;
- ☐ adequate communal or individual braai facilities may be provided for guest use, as well as a scullery and laundry facility;
- ☐ each site may have accessible electricity and drainage;
- ☐ a visual layout of the facility and site may be provided;
- ☐ appropriate marketing material readily available – either electronically or printed.

Backpackers Accommodation:

GFS C5

Basic requirements:

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ guest communal rooms must be available – (lounge, dining areas, kitchen including the use of cooking facilities and utensils);
- ☐ communal shower and toilet cubicles must provide total privacy and lockable doors;
- ☐ representative must be contactable 24 hours a day, 7 days a week;
- ☐ minimum of 1:10 (beds) for showers and toilets, not including host or en-suite facilities;
- ☐ rooms must be serviced 7 days (includes linen/towel change, removal of rubbish and cleaning);

Preferred requirements:

- ☐ provides accommodation seven days a week;
- ☐ provides accommodation all year round;
- ☐ has a formal reception area;
- ☐ offers a dining facility;
- ☐ on site representative may be contactable 24 hours, 7 days a week;
- ☐ room service may be available;
- ☐ concierge, portage and luggage handling;
- ☐ all meals, (breakfast, lunch and dinner) and beverages may be provided from outlets within the complex;
- ☐ on-site parking with security for guests;
- ☐ valet service available;
- ☐ central business centre;
- ☐ a range of other miscellaneous services provided e.g. baby/child-minding;
- ☐ full housekeeping and laundry services provided;
- ☐ universal access compliance;
- ☐ the following additional appliances may be provided in communal kitchens: freezer or large freezer section in fridges, toaster, microwave oven, lockable food storage facilities, hand soap, range of herbs and spices.

NOTE: make use of private game reserve (GFS A6-1) as primary symbol + primary name and add facilities as supplementary symbols as needed according to applicable warrants.

Game Lodge: (un-defined)

NOTE: make use of private game reserve (GFS A6-1) as primary symbol + primary name and add facilities as supplementary symbols as needed according to applicable warrants.

Basic requirements (game lodge):

- ☐ shall firstly comply with level 1 Warrant Criteria (4.6.3) and level 2 Warrant Criteria: Tourism Attractions: All Groups (4.6.4);
- ☐ valid fencing certificate for private game reserve from DEAT, SA Tourism Grading for accommodation facilities and accreditation/affiliation for every symbol;
- ☐ scenic or natural view, e.g. water view, rural outlook, mountain view or natural bush setting;
- ☐ if host / manager and guests are accommodated in the same building, there must be separate living areas;
- ☐ the host / representative must be contactable 24 hours, 7 days a week;
- ☐ the host must be available to check guests in / out or within 10 minute drive from the property;
- ☐ daily servicing of the rooms must be included in the price;
- ☐ shared facilities must be a minimum of a guest dining room and guest lounge area;
- ☐ bathroom facilities must be en-suite, if not, exclusive use of bathroom facilities per room must be ensured;
- ☐ meals and beverages must be provided (may/ may not be prepared by the property);
- ☐ daily servicing of rooms must include linen/towel change, removal of rubbish and cleaning.

Preferred requirements:

- ☐ on-site parking with security for guests;
- ☐ valet service available;
- ☐ room service may be available;
- ☐ concierge, portage and luggage handling;
- ☐ central business centre may be provided;
- ☐ a range of other miscellaneous services provided, e.g. message service, shoe polish, delivery of newspapers, etc.;
- ☐ full housekeeping and laundry services provided;
- ☐ appropriate marketing material readily available – either electronically or printed.

4.6.24 Level 3 Warrant Criteria: Sign face Design

- 1 The following are basic criteria which may warrant the use of stated sign face design principle on a tourism sign.

(a) Primary Name:

- ☐ tourist attractions;
- ☐ class 3 rest and service areas;
- ☐ quality assessed accommodation (refer to design rules and or the applicable Urban Guidance Signing Plan (see chapter 9, subsection 9.4.8.2).;
- ☐ hospitals.

(b) Supplementary Symbols:

- ☐ the use of supplementary symbols is not appropriate for multi-facility venues such as national- provincial parks and resorts, such

facilities shall be required to make choice and select one specific symbol to present their principle interest;

- ☐ supplementary symbols are only appropriate for isolated tourist attractions (i.e. not closer than 5 km from a similar facility) where it may be **to the disadvantage of the tourists** not to know the nature of the supplementary facilities offered;
- ☐ If the supplementary symbol is intended to indicate a category of accommodation, the accommodation shall be available to passing visitors without bookings; EXCEPT that the use of symbols GFS C1-1 (bed) and GFS B4-1 (knife and fork) only as supplementary symbols located below a PRIMARY NAME represents a standard **alternative** sign face layout for accommodation facilities offering restaurant facilities in accordance with individual warrants (the purpose of the alternative is to offer a reduced sign size under certain sign face detail circumstances (see Volume 4, Chapter 7).

(c) **Area Collective Symbol:**

- ☐ The use of an area collective symbol is recommended whenever possible to reduce the total sign face area of a collective sign installation for a number of tourist facilities;
- ☐ The concept of "Collective" symbols is dealt with in some detail in Volume 2, Chapter 4, Section 4.4

(d) **A Distance:**

- ☐ If the distance is greater than be expected;
- ☐ If road condition is poor;
- ☐ If the distance is greater than 20km;
- ☐ If the road is a "dead-end" road over 2 km in length.

(e) **A Route Number:**

- ☐ If a facility is the only public destination on a numbered route or it is located on a numbered tourist route i.e. T2.